

Gratitude Report
VivaCell-MTS

2016



**Building Homes,
Communities and a Homeland**







20 December, 2016

Mr. Ralph Yirikian
General Manager
VivaCell-MTS

Dear Mr. Yirikian,

This holiday season we are celebrating the 135th family served through our partnership in five years. Let me express my profound gratitude and appreciation for another successful year coming to an end.

The New Year is a time of great joy, and nothing gives us more joy than seeing the happy faces of Armenian families. We are blessed to be making a real difference in the lives of people in need, those who do not have a safe, comfortable and decent home.

The work we have done this year through the generous investment of VivaCell-MTS has brought happiness and laughter to the homes of 42 families from 25 communities of 10 regions of Armenia. 197 people will meet the New Year in their new built or renovated homes.

Reflecting on the successful year, I am pleased to share with you this gratitude report with the stories and before-after photos of all the families supported this year.

On behalf of me, my entire team and all the families supported please accept our gratitude and appreciation for the real difference made in the lives all these families and for the development of our communities.

With gratitude and best wishes for the holiday season,

Ashot Yeghiazaryan
Fuller Center for Housing Armenia President

FAMILIES SUPPORTED

	FAMILY	REGION	COMMUNITY	MEMBERS	EXPENSES (AMD)
1.	Hakobyan	Aragatsotn	Agarak	5	900 000
2.	Sargsyan	Aragatsotn	Avan	5	3 500 000
3.	Safaryan	Aragatsotn	Avan	4	3 500 000
4.	Khachatryan	Aragatsotn	Kakavadzor	4	3 700 000
5.	Avetisyan	Aragatsotn	Zarinja	5	4 000 000
6.	Avetisyan	Ararat	Dvin	3	3 500 000
7.	Asatryan	Ararat	Dvin	3	4 300 000
8.	Nersisyan	Armavir	Amasia	5	1 700 000
9.	Gevorgyan	Armavir	Margara	7	3 500 000
10.	Yeghoyan	Armavir	Shenik	4	4 000 000
11.	Dallakyan	Gegharkunik	Vahan	6	917 200
12.	Stepanyan	Gegharkunik	Varser	4	3 500 000
13.	Hayrapetyan	Gegharkunik	Zolakar	5	1 000 000
14.	Vardanyan	Kotayk	Geghashen	4	3 650 000
15.	Margaryan	Kotayk	Geghashen	4	1 000 000
16.	Grigoryan	Kotayk	Kamaris	6	1 000 000
17.	Bekdashyan	Lori	Akhtala	3	3 116 000
18.	Matinyan	Lori	Stepanavan	5	1 000 000
19.	Sukiasyan	Lori	Stepanavan	7	3 500 000
20.	Melkonyan	Shirak	Gyumri	4	1 000 000
21.	Torosyan	Shirak	Nahapetavan	4	3 500 000
22.	Nersisyan	Shirak	Saralanj	4	1 000 000

	FAMILY	REGION	COMMUNITY	MEMBERS	EXPENSES (AMD)
23.	Babayan	Syunik	Goris	2	1 200 000
24.	Hasratyan	Syunik	Goris	5	3 700 000
25.	Alaverdyan	Syunik	Khoznavar	6	1 250 000
26.	Ayvazyan	Tavoush	Aygepar	3	2 500 000
27.	Anikyan	Tavoush	Aygepar	3	3 500 000
28.	Hambardzumyan	Tavoush	Aygepar	4	3 500 000
29.	Melkumyan	Tavoush	Aygepar	3	2 500 000
30.	Darbinyan	Tavoush	Aygepar	4	3 500 000
31.	Asatryan	Tavoush	Choratan	7	1 000 000
32.	Lazryan	Tavoush	Choratan	1	1 000 000
33.	Kalantaryan	Tavoush	Choratan	3	1 000 000
34.	Zargaryan	Tavoush	Choratan	7	1 000 000
35.	Sharyan	Tavoush	N.Karmirghbyur	8	1 000 000
36.	Adamyan	Tavoush	N.Karmirghbyur	8	1 000 000
37.	Avagyan	Tavoush	N.Karmirghbyur	6	1 000 000
38.	Sharyan	Tavoush	N.Karmirghbyur	5	3 500 000
39.	Chilingaryan	Tavoush	Paravakar	5	3 500 000
40.	Vardanyan	Vayots Dzor	Gomk	5	1 000 000
41.	Margaryan	Vayots Dzor	Gomk	6	1 000 000
42.	Tsapovyan	Vayots Dzor	Gomk	5	900 000
	42 FAMILIES	10 REGIONS	25 COMMUNITIES	197 MEMBERS	95 333 200 AMD

VivaCell-MTS staff members, led by General Manager Ralph Yirikian, working hard with and for many Armenian families with the highest sense of corporate social responsibility helping the families to sooner finish the construction of their dream home.





1. Hakobyan Family

	Komitas Hakobyan	53 years old
Wife	Knkush Mkrtchyan	49 years old
Son	Artur Hakobyan	27 years old
Son	Aram Hakobyan	24 years old
Daughter	Hasmik Hakobyan	20 years old

The Hakobyan family of five lives in Agarak village of Aragatsotn region. The house the Hakobyans live was built in 1960 by Komitas' father. There was a time when the house was big, bright and dry; a decent place for the growing family. During years the roof of the house deteriorated and started leaking making the entire house damp and moldy. Despite that the family is a hard working one, they couldn't care the everyday family needs and renovate the roof of the house in the meantime.

Komitas and his sons are busy with cattle breeding. His wife, Knkush, helps them. Hasmik, Komitas's daughter, is a student.

"It was a dream for my entire family to have a comfortable house. Despite that my family works day and night we couldn't save enough money to renovate the roof because big expenses were needed. It doesn't leak during rainy weather we can think of renovating other parts of our house and my sons can think of forming their own families," said the family father, Komitas.



Aragatsotn Region, Agarak Village
Project Type - Renovation



2. Sargsyan Family

	Norik Sargsyan	57 years old
Wife	Sanam Sargsyan	47 years old
Son	Suren Sargsyan	25 years old
Son	Karen Sargsyan	24 years old
Daughter	Rouzanna Sargsyan	22 years old

After getting married, Norik and Sanam lived with Norik's four brothers in the paternal house - nine people in a three-room house. In 1995, Norik started building a soil house and moved to live there with his wife and three children.

Now the elder son, Suren, is a student. The youngest son, Karen, is a military. Their daughter is a pedagogue, but she does not work, she helps the family with farming.

"All my life I dreamed of a decent place for my children. But I could build only a three-room soil house. So many years I have tried to add something... This year I started the construction of the other part of our house; I fortified the soil walls, added area for a kitchen and a bathroom, but could not finish the construction. I'm so happy now. Now my family has a home, a real home. Thank you so much," said the father of the family, Norik.



Aragatsotn Region, Avan Village
Project Type - Half-built



3. Safaryan Family

	Vahe Safaryan	37 years old
Wife	Margarita Galstyan	25 years old
Daughter	Gohar Safaryan	5 years old
Son	Samvel Safaryan	3 years old

The Safaryan family lives in Avan village of Aragatsotn Region. Vahe is a hardworking man and a young father of two charming children. As the family was growing, and Vahe's brother, Vigen, wanted to marry and the space was small for two brothers to live in a house with their families, in 2014, Vahe bought a half-built house in the same village with only the walls built and the roofing done.

Despite being a hard working family, their income was never enough to con-

tinue the construction of the half-built house. For 2 years the half-built house has served as a storage for animal grass.

Vahe is engaged in farming. His wife, Margarita, is a teacher in the village school.

"My entire family works like bees... Now I see how the new house became a castle for my son and his family," said Gohar, the grandmother of the family.



Aragatsotn Region, Avan Village
Project Type - Half-built



4. *Khachatryan Family*

	Melkon Khachatryan	55 years old
Wife	Julietta Ghukasyan	55 years old
Son	Davit Khachatryan	22 years old
Son	Martin Khachatryan	19 years old

For 20 years Melkon, his wife and his two sons have lived in an 18 square meter metal container (domik) without a kitchen, a bathroom, running water and other necessities vital for living. After marriage Melkon and Julietta used to live with Melkon's parents and his brother's family - seven people in a three-room house. After two years, the family got a metal container and moved to live separately. Their younger son was born in this metal container.

Melkon and his wife are hard working people. They are busy with farming.

Their elder son, Davit, has already come back from army and the younger, Martin, just went to army when the family was included in the program.

"It's so hard to raise children in a metal container. It was somehow easy when they were children, but the elder they become the harder it becomes with expenses.

Nine years ago we started the construction of the house but couldn't finish it. Now when my Martin comes back from army we'll meet him in a new home," said the mother of the family, Julietta.



Aragatsotn Region, Kakavadzor Village
Project Type - Half-built



5. *Avetisyan Family*

	Garegin Avetisyan	55 years old
Wife	Evelina Avetisyan	47 years old
Son	Babken Avetisyan	27 years old
Son	Bagrat Avetisyan	26 years old
Son	Boris Avetisyan	15 years old

Garegin and Evelina got married in the spring of 1988. The young family lived with Garegin's parents, brothers and sister. After the earthquake of December 1988, the family house was damaged and the large family moved to live in a metal container (domik). After a year of living in a small metal container, the family started the construction of their house. They could build the fundament and several rows of walls and could not go on due to lack of financial means. A few years after, the big family received a house in the same village and Garegin's parents, brothers and

the sister moved to live there.

Garegin, his wife and sons stayed to live in the metal container. Garegin and his wife are busy with farming. Their elder son, Babken, is a military. Bagrat, the second son, has health problems and after graduating from school helps his parents. The youngest son, Boris is a school boy.

"The only wish I have is to have a home. Now, after many years of awaiting, I see a hope for a better future, nothing could make a family happier than the hope that they will live a deserving life," shared the mother of the family, Evelina.



Aragatsotn Region, Farinja Village
Project Type - Half-built



6. *Avetisyan Family*

	Aleksan Avetisyan	57 years old
Wife	Anahit Avetisyan	45 years old
Son	Hakob Avetisyan	24 years old

Avetisyan family of seven lives in Dvin village of Ararat region. For 20 years the family has lived in a metal container (domik). When Anahit and Aleksan got married they used to live with Aleksan's parents - nine people in a three-room house. After six years the family moved to a metal container without a kitchen, a bathroom and other basic necessities.

The entire family is busy with farming. The family started building a house near their metal container four years ago, but the low income of the family didn't allow them to finish it. Their el-

der son moved to Russia with his family last year because there was not enough space for all of them to live in that small area.

"I remember the day when my elder son, Hayk, went to school from this metal container... each time it brings tears to my eyes.... Now he has his own family. I was so sad to see my son getting married without no place for them to live in. Now when we have this beautiful house with lots of space for everybody they will come back. Thank you," said the mother of the family, Anahit.



Ararat Region, Dvin Village
Project Type - Half-built



7. Asatryan Family

	Verjaluys Asatryan	47 years old
Son	Senik Asatryan	28 years old
Son	Bagrat Asatryan	24 years old

Verjaluys Asatryan and her two sons live in Dvin village of Ararat region. Verjaluys is 47, though she looks older. She had a hard life and each misfortune made a trace on her face.

Asatryan family lived in the basement of a half-built house, which Arshaluys and her husband started building 22 years ago. Verjaluys got married in 1986. The couple used to live with her husband's relatives; 10 people in a small house. After two years of hard work her husband could build only the basement and the family with their two years old son, Senik, moved to live in that damp basement.

Unfortunately, their two sons were born with health problems. Bagrat has problems with breathing. There is a tumor in his nose, which makes him feel terrible headaches. He has had one operation but it didn't help.

In 2003, Verjaluys's husband passed away, and Verjaluys had to cope with the difficulties of life alone.

Verjaluys bakes bread for villagers, and Bagrat is busy with construction when his health allows it. This is the income of the family.

"My sons are elder now. I wish they could be healthy but... At least they would live in a decent house... I can't express my gratitude in words..." hardly said Verjaluys in tears.



Ararat Region, Dvin Village

Project Type - Half-built



8. *Nersisyan Family*

	Armen Nersisyan	41 years old
Wife	Mary Sahakyan	29 years old
Daughter	Nadezhda Nersisyan	8 years old
Daughter	Elen Nersisyan	4 years old
Son	Alen Nersisyan	1 year old

The Nersisyan family lives in the house built by Armen's father in 1966. It was a house for a big family; Armen has two sisters and three brothers. Now they are all married and live separately.

Armen's father passed away 10 years ago. A year ago, his mother passed away too. It was hard time for Armen, for his wife Mary and even for three children. The only breadwinner of the family was Armen who did not have

a stable work. Thinking of renovating the house was only a dream.

"It's so hard to live and to raise children in a place where there aren't even basic housing conditions... it was even worse when the roof was always leaking making the house damp and moldy. Now that the roof of the house is replaced we will work hard to create decent housing conditions on our own," said Mary, the family mother.



Amavir Region, Amasia Village
Project Type - Renovation



9. *Gevorgyan Family*

	Hovhannes Gevorgyan	35 years old
Mother	Tiruhie Gevorgyan	69 years old
Wife	Azganoush Atoyan	32 years old
Son	Andranik Gevorgyan	14 years old
Son	Anoushavan Gevorgyan	13 years old
Daughter	Mariam Gevorgyan	7 years old
Daughter	Siranoush Gevorgyan	5 years old

The Gevorgyan family of seven lives in Margara village of Armavir region. FCHA staff learned about the family from Azganoush, Hovhannes's wife, and went to Margara to meet and evaluate the possible collaboration. Upon arriving, all neighbors came and asked to assist the family

with housing. The two young boys of Gevorgyan family were ready to build their house themselves if only someone could give them the building materials.

Hovhannes, the father of the family, is the only son of his parents. When Hovhannes and Azganoush got married in 2001, the young family lived in a two-room soil house with dirt floor, without a kitchen and a bathroom. The young couple could only do some concreting works in the old house, but could never complete the construction of the house. Hovhannes and Azganoush work hard and do their best to create decent housing conditions, but their salary was never



Armarir Region, Margara Village

Project Type - Half-built

enough. The three children of Gevorgyans are school kids and the youngest child, Siranoush, will go to school this year, in September.

“Many years ago, in 1987, my father started the construction of our house. I was young. After my children were born I continued the construction of the house, but couldn’t finish it. I grew up in a soil house. And I am happy my children won’t go through such difficulties,” said Hovhannes.



10. Yeghoyan Family

	Mher Yeghoyan	44 years old
Wife	Hermineh Yeghiazaryan	38 years old
Son	Khachik Yeghoyan	21 years old
Daughter	Lilit Yeghoyan	19 years old

Sometimes it is unusual for us who have the blessings of a decent home to recognize that there are people who still live in a deteriorated wooden container...

The Yeghoyan family of 4; Mher, his wife, Hermineh, and their 2 children, a daughter and a son, live in a wooden container (domik) already 21 years. Mher, the family father, told us how harsh was their life. His right arm was injured twice, and now there are metals instead of bones.

The first time he was injured during

the Artsakh war; he was captured by enemy and kept in prison with other 150 people. They tried to flee but the enemy chased them and only 30 survived. War brought endless sorrows to Mher and his family; it was that time he lost his youngest brother and many friends. He has many medals and he is a member of legendary "Arabo" brigade.

The second time his right arm was injured in peace time; he had been working on the land with a tractor when a heavy metallic part of the tractor fell on his arm.

Despite his weak state of health, Mher started building a home for his family. Being the only breadwinner of the family he could afford building only the walls and the ceiling in about 20 years and could not finish the construction. Hopefully, now their house construction is completed and they live in a decent home.



Armarir Region, Phenik Village
Project Type - Half-built



11. *Dallakyan Family*

	Vahagn Dallakyan	34 years old
Wife	Meline Verdyan	27 years old
Son	Vahe Dallakyan	2 years old
Son	Arame Dallakyan	1 year old
Mother	Geghanush Mkrtchyan	60 years old
Father	Rouben Dallakyan	59 years old

Dallakyan family of six lives in Vahagn village, Gegharkunik region. The house was built by Vahagn's grandfather in 1980s. More than 30 years the family hasn't done any renovation in the house. The roof of the house was too old and was leaking during rainy weather.

"My family is a big one and thus are the family expenses. There is much renovation work to do but the roof renovation was of urgent importance as it was leaking during rainy weather.

Thank you so much! Now we won't worry that the house will get damp and moldy each time it rains," said Vahagn.



Gegharkunik Region, Vahan Village

Project Type - Renovation



12. Stepanyan Family

	Valter Stepanyan	51 years old
Wife	Ani Galstyan	43 years old
Son	Mushegh Stepanyan	22 years old
Son	Samvel Stepanyan	16 years old

Ani and Valter got married in 1992. The young couple used to live with Valter's parents and two brothers' families; twelve people in a three-room house. After five years Valter's father bought a land to build a house for his elder son, Valter. Unfortunately, he couldn't finish even the fundament due to the sudden death. Valter, with his wife and children, moved to live in a metal container, domik. The 18 square meter domik did not have a kitchen, a bathroom; the two small

rooms served as a bedroom, a hall and a kitchen at the same time.

"It's already the seventeenth year we have been living in a domik. My daughter got married from domik and my elder son, Mushegh, went to the army from domik too. We are a hard working family but the family expenses were always so high that we could only care the everyday needs. I am so grateful, It's like a dream for us," said Ani, the mother of the family.



Gegharkunik Region, Varser Village
Project Type - Half-built



13. Hayrapetyan Family

	Razmik Hayrapetyan	50 years old
Wife	Marine Hayrapetyan	49 years old
Son	Artsrun Hayrapetyan	29 years old
Son	Arayik Hayrapetyan	27 years old
Daughter	Diana Hayrapetyan	26 years old

Due to the four-day war of April, 2016 there were two victims from Zolakar village of Gegharkunik region. One of them was the 19-year-old Davit. He was found in the middle of three tanks. The blue eyed hero was killed a few hours before the four-day war ended. Davit was the youngest in the family.

When FCHA team first visited the family it turned out to be the late Davit Hayrapetyan's birthday and the 40th day of his death.

"He was brave enough to fight and to

die as a hero. In our village there is no apricot tree but the one planted by Davit. I can't find words to say anything. He was the light of our house..." hardly could say his mother, Marineh.

Several years ago the Hayrapetyans moved to live in a half-built house after living in a basement for many years. It was David's dream to have a renovated house with light curtains. His father did it. He built a house of Davit's dreams owing to the support of VivaCell-MTS and FCHA.



Gegharkunik Region, Zolakar Village

Project Type - Renovation



14. Vardanyan Family

	Atom Vardanyan	39 years old
Wife	Kristine Badalyan	35 years old
Son	Arsen Vardanyan	14 years old
Son	Aram Vardanyan	12 years old

Vardanyan family lives in Geghashen village of Kotayk Region. The family of seven lives in a three-room house. Atom, his wife and two children live with Atom's parents and brother. Atom's brother could not get married as the space in the house was too small for two brothers to live together with their families.

Last year the family purchased a house in the same village, but there was no kitchen, no bathroom in the house, only the walls were built and the roofing done. Atom is a hardwork-

ing man but he does not have a stable work. The family is also engaged in farming, they grow tomato, potato, apricot...

"It's already 15 years we have been dreaming of a house, but my husband's salary was enough only for living... we could never save money to go on with the house construction. We are so happy that we'll meet the New Year in our new and renovated home," said the mother of the family, Kristine.



Kotayk Region, Geghashen Village
Project Type - Half-built



15. Margaryan Family

	Garik Margaryan	39 years old
Wife	Meline Chichyan	34 years old
Daughter	Tatevik Margaryan	14 years old
Son	Vrezh Margaryan	13 years old

Garik and Meline got married in 2001. The young couple lived with Garik's parents and three brothers - 10 people in a small house. In 2004, with the help of the brothers and relatives, the Margaryans bought a half-built house in the same village. Garik, his wife and two small children moved to live separately. Garik is a driver and Meline is a housewife. Year by year the hard working family father tried to somehow improve their housing conditions but the family income was never enough to complete it. The roof of the house was leaking each time it rained making the house damp and moldy.

"I am working hard to create decent housing conditions for my family, but

replacing the roof was very expensive. When we bought the house, there were only the walls built and the roofing done.

Now the roof and the bathroom of Margaryan family's house is renovated and a heating system is installed owing to the generous financial support of VivaCell-MTS.



Kotayk Region, Geghashen Village
Project Type - Renovation



16. *Grigoryan Family*

	Mkrtich Grigoryan	61 years old
Wife	Hasmik Antonyan	57 years old
Son	Perch Grigoryan	37 years old
Daughter-in-law	Liana Hovakimyan	35 years old
Grandson	Yura Grigoryan	9 years old
Granddaughter	Hasmik Grigoryan	3 years old

After Mkrtich and Hasmik got married in 1977, they moved to live in the house built by Hasmik's grandfather. It was an old, soil built house. The young couple built a new house in the place of that one. They have two children, a son and a daughter. Both of them are married now and have their own families. Mkrtich's son, with his wife and two children, live in the same house. The family tried to do some renova-

tion works but couldn't finish it. The asbestos roof of the house was old and was leaking when it was raining.

"We earn enough for living but not enough for doing large scale renovation at once. My grandchildren, as all children in the world, deserve to have a healthy environment and I'm so thankful you gave that chance of living in a decent home," said Mkrtich.



Kotayk Region, Kamaris Village
Project Type - Renovation



17. Bektashyan Family

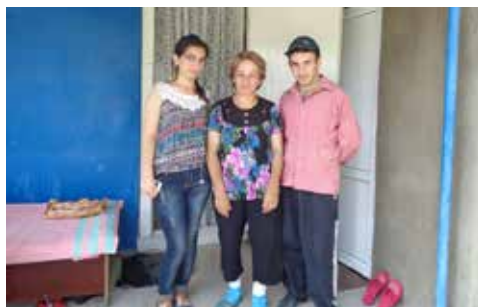
	Ashot Bektashyan	30 years old
Mother	Varsenik Haroutyunyan	56 years old
Wife	Astghik Boshyan	25 years old

The Bektashyans are a family of three, who live in Akhtala town, Lori region. Till 1991, the Bektashyans lived in a rented house in Shnogh village. In 1991, they got a temporary shelter from the municipality of Akhtala town and moved to live there without basic housing conditions. Since 1996 they have lived in that temporary shelter. In 1994, Ashot's father passed away and it was even more difficult for the family to care the family needs and buy a house in the meantime. A few years ago Ashot's sister, Nona, got married. Now Ashot lives with his wife and mother.

The breadwinner of the family is

Ashot. He is working at Akhtala ore processing combine. The small income is hardly enough to keep the family.

"It has already become impossible to live in that temporary shelter. My dream was only to see my son married and happy with his family in his stone built house. The first dream came true, when my son got married. Now I can't believe my second dream has come true. Finally, we will have our house with decent housing conditions. I can't find words to express my happiness. I want to sincerely thank you for helping us and all the families who need your support," shared Varsenik.



Lori Region, Akhtala Town
Project Type - Purchase



18. *Matinyan Family*

	Arman Matinyan	21 years old
Father	Ashot Matinyan	47 years old
Mother	Rouzanna Matinyan	44 years old
Brother	Artak Matinyan	22 years old
Sister	Sona Matinyan	14 years old

Matinyan family is from Stepanavan town of Lori region. Arman Matinyan lives in an old house with his parents, brother and sister. Arman and his brother have been trying to improve their housing conditions for a very long time. All seemed ineffective as the house got damaged during rainy weather, and the family could not afford replacing it.

The only breadwinners of the fam-

ily are Arman and Artak. They are military contractors. Arman's father, Ashot, has a second degree of disability and doesn't work; he gets disability pension. Rouzanna, the mother of the family, is a housewife. Sona is a pupil.

This year the family has renovated the roof of their house owing to the support of VivaCell-MTS.



Lori Region, Stepanavan Town

Project Type - Renovation



19. Sukiasyan Family

	Vigen Sukiasyan	66 years old
Wife	Darinka Sukiasyan	61 years old
Son	Hovik Sukiasyan	38 years old
Daughter-in-law	Margarita Sukiasyan	35 years old
Granddaughter	Lilit Sukiasyan	16 years old
Grandson	Vigen Sukiasyan	15 years old
Granddaughter	Darina Sukiasyan	5 years old

The Sukiasyan family lives in the town of Stepanavan, Lori region. After the 1988 disastrous earthquake, Hovik with his family lived in a temporary shelter. In 2000, Hovik bought an unfinished house to complete its construction and move to live there, but couldn't finish it due to the growing needs of the extended family.

Hovik and Margarita have three children. Hovik works in a military unit. Margarita, the family mother, takes care of their younger daughter. Lilit and Vigen are pupils.

This year finally they have finished their house construction owing to the partnership between VivaCell-MTS and Fuller Center for Housing Armenia.

"I was a dream to have our own house. For many years we have been trying to finish the construction, but couldn't afford. And now my dream came true owing to your generous support. Thank you so much for helping us and God bless you for all the work you do," shared Margarita.



Lori Region, Stepanavan Town
Project Type - Half-built



20. Melkonyan Family

	Samvel Melkonyan	22 years old
Mother	Svetlana Melkonyan	45 years old
Grandfather	Garnik Azatran	77 years old
Grandmother	Servenik Azatyan	77 years old

20-year-old Vladimir Melkonyan was one of more than 100 victims of four-day war in Artsakh in early April, 2016. After three months he could have been demobilized. He did not manage. Vladimir was the youngest son of Melkonyan family living in Gyumry city of Shirak Region.

Vladimir's father, a volunteer who participated in the 1990s Artsakh War, died from diabetes in 1998. Svetlana, Vladimir's mother, said her husband's illness was a result of the war.

The Melkonyans live in a section of a

two-story building in the railroad part of Gyumri. Vladimir's elder brother, Samvel, got out of the army last year after serving in Ijevan, in Armenia, along the border with Azerbaijan. The two brothers hadn't seen one another three years. After getting discharged, Samvel left abroad to find work. He wanted to earn money to welcome Vladimir in an appropriate way.

"He had been away for two months. But when he heard the news, Samvel rushed back," said Svetlana. "We didn't want Vladimir to go to the front but he wanted to serve in Karabakh." The government has allowed the family to add an adjacent unused room to the two rooms they now have. But the entire apartment was in need of repair. The family didn't have the resources to renovate the apartment. Hopefully their house is now entirely renovated.



Shirak Region, Gyumri City
Project Type - Renovation



21. Torosyan Family

	Roudik Torosyan	34 years old
Wife	Arpineh Torosyan	29 years old
Daughter	Nelly Torosyan	9 years old
Daughter	Melineh Torosyan	7 years old

Roudik and Arpineh got married in 2007 and lived with Roudik's parents and brother's family in a small house for three years. Then they moved to live in Roudik's aunt's house who lived abroad.

The only breadwinner of the family is Roudik. Arpineh, his wife, does not work; she takes care of their children, who are already schoolchildren.

"I never thought the day will come

when my family will have a home. It is like a miracle. I'm so thankful," said the family father with a shaking voice. Owing to the partnership between VivaCell-MTS and FCHA the house the family had been living temporarily was cardinally renovated. Now they have a new home with all the necessary housing conditions, with a kitchen, a bathroom and a place where two sisters will do their homeworks.



Phirak Region, Nahapetavan Village
Project Type - Half-built



22. *Nersisyan Family*

	Ovsanna Nersisyan	41 years old
Sister	Evghineh Nersisyan	50 years old
Son	Mkhitar Nersisyan	18 years old
Daughter	Ani Nersisyan	16 years old

The Nersisyan family lives in Saralanj village of Shirak region. Ovsanna with her two children and a sister lives in her parent’s house. The house was built in 1960s by Ovsanna’s father. Her three brothers are married and live separately. One of her brothers was killed during Afghan war. In 2005, her mother and two years later, her father passed away. Ovsanna and her sister stayed alone with two small children.

The sisters are busy with farming. They have cows. Mkhitar, Ovsanna’s son, will graduate from school this

year.

The house the family lives has three rooms. One of the rooms serves as a kitchen and a bathroom.

“We earn enough for living but can’t afford renovating the roof of the house to avoid leaking during rainy weather,” said Ovsanna.

Owing to the partnership between VivaCell-MTS and FCHA the roof of the house and the windows were replaced.



Phirak Region, Saralanj Village

Project Type - Renovation



23. *Babayan Family*

Narek Babayan **27 years old**
Mother **Gayaneh Babayan** **61 years old**

Narek and his mother live in Goris town of Syunik region. Narek is 27 years old. He works in a military base.

Ten years ago, his father and the 23-year-old brother passed away tragically; his father fell from the second floor of the construction site and his brother drowned in a basin. Narek has also a sister; she is married and lives in the same town.

“After losing my husband and son I didn’t want anything, life had no

meaning for me. I did not want to live any more... But I could not continue that way. My son, Narek, has lots of dreams, he wants to form his own family. So I need to be strong to see my son’s happiness. It seems after so many sad pages life gives us an opportunity to go on and smile. My husband built our house but was not able to finish it. I’m so happy that soon my son will get married and will live in a house with decent housing conditions,” shared Gayaneh.



Syunik Region, Goris Town

Project Type - Renovation



24. *Hasratyan Family*

	Vardan Hasratyan	45 years old
Wife	Nazeli Malintsyan	42 years old
Daughter	Armineh Hasratyan	21 years old
Son	Alik Hasratyan	20 years old
Son	Alen Hasratyan	14 years old

Vardan is a military officer and serves in the army already 23 years. Being only 20 he got married in 1994. After marriage, the young couple used to live in different parts of Armenia due to Vardan's job. The family rented a house in Sisian, in Kapan and in Ijevan towns, and then in the town of Vayk.

In 2002, the Hasratyans bought a half-built damaged house. They started the construction of the house during vacations little by little. It's already the 14th year they have been building their house.

"We lived in many houses but nowhere we felt the warmth of having a safe roof. It was so hard to live without a home of your own. My children grew up with a feeling that soon they will have to leave the house and start to live in an other place. Today, my daughter studies in the University and my son is serving in the army. My second son is a student. I hope, very soon we'll have a home of our own, the place where the family can live together," said the family mother, Nazeli.



Syunik Region, Goris Town
Project Type - Half-built



25. Alaverdyan Family

	Armen Alaverdyan	30 years old
Wife	Anna Babayan	29 years old
Mother	Goharik Mirzabekyan	56 years old
Son	Narek Alaverdyan	12 years old
Daughter	Mariam Alaverdyan	7 years old
Daughter	Lilit Alaverdyan	1 year old

Armen was born in a family of eight. The family lived in a small two-room house. Now Armen's brothers and two sisters are married and live separately.

The house was old and damp without proper kitchen and a bathroom. All the windows of the house were old and it was very cold in autumn and in winter.

"Sometimes, it's easier to build a

house from fundament than to reconstruct it. I'm busy with farming and I earn enough to feed my family, but it isn't enough to renovate the house. Renovating the kitchen, the bathroom and replacing the windows was of 1st priority. The other part I can do step by step on my own. I am so happy that my children will meet the New Year in more decent conditions," said Armen.



Syunik Region, Khoznavar Village
Project Type - Renovation



26. *Ayvazyan Family*

	Ashot Ayvazyan	28 years old
Wife	Tatevik Ayvazyan	26 years old
Daughter	Alina Ayvazyan	3 years old

The Ayvazyan family of three lives in Aygepar village of Tavoush region. Many years the Ayvazyans have lived with Ashot's parents, grandmother and brother's family in Movses village. In 2012, Ashot got married and moved to Aygepar village with his family. They lived in a rented house with very poor housing conditions. And since 2016 the family has been living in that house.

The only breadwinner of the family is

Ashot. Tatevik doesn't work. She takes care of their three-year-old daughter. The income of the family is Ashot's salary and pension, which is hardly enough to care the family needs.

In 2016, a new house was purchased for them and now they can live in their decent home owing to the generous investment of VivaCell-MTS.



Tavoush Region, Aygepar Village
Project Type - Purchase



27. Anikyan Family

	David Anikyan	51 years old
Wife	Menik Avalyan	48 years old
Daughter	Liana Anikyan	18 years old

David and his wife Menik got married in 1987 and lived with David's parents for seven years. Then the family moved to live in Russia. In 2009, they got back and lived in their relative's house.

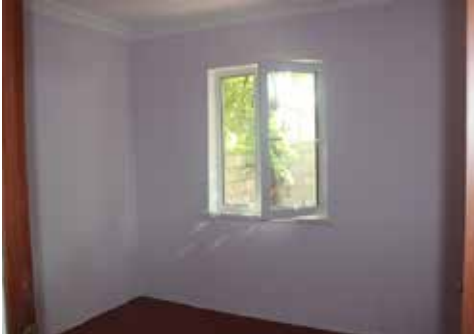
David and Menik have three daughters. Two of them are married. David is a colonel. Menik doesn't work. Their youngest daughter, Liana, will graduate from school this year. The family income is only David's salary.

"It's hard and dangerous to live in a borderline village. In 2014, my

youngest daughter, Liana, was at home and watched TV when the enemy's bullet hurt her in her thigh. Even after it we don't want to leave our village. I couldn't even imagine the day will come and we'll purchase that same house where the accident happened. Now my family has a home. We have renovated it and made it safe with the great support of Viva-Cell-MTS. I am so happy; we'll never leave our home," said the father of the family, David.



Tavoush Region, Aygepar Village
Project Type - Purchase



28. Hambardzumyan Family

	Koryun Hambardzumyan	33 years old
Wife	Violetta Hovsepyan	30 years old
Son	Vahan Hambardzumyan	9 years old
Son	Karo Hambardzumyan	7 years old

Koryun, with his wife Violetta and two sons, live in border village of Aygepar, Tavoush region. After marriage in 2004, the young family lived with Koryun's parents and brother in a two-room apartment. Soon after the marriage the family rented an apartment. Many times the family had to move from one place to another. Koryun is a military officer. Violetta doesn't work; she is busy with children.

"It was my dream to have a home and to raise my children in a place we

would not have to leave. I have gone through many hardships in my life with the dream to have a decent home for my children... Now it is unbelievable that after so many years my children will live in a safe and healthy home. I'm so grateful," said Violetta.

Owing to the housing program financed by VivaCell-MTS and implemented by Fuller Center for Housing Armenia, a house was purchased for the family in Aygepar village, and now they live in their decent home.



Tavoush Region, Aygepar Village
Project Type - Purchase



29. Melkumyan Family

	Narineh Sazbandyan	34 years old
Son	Hayk Melkumyan	14 years old
Son	Erik Melkumyan	10 years old

Narineh got married when she was 19. They had been living in Berd town of Tavush region with her husband in a rented apartment. Narineh's husband did not have a permanent job and it was very difficult to raise two small children and rent a house. In 2008, the father of the family moved to Russia to find a job and did not come back.

Narineh, with her two sons, moved to

live with her parents in Aygepar village of Tavoush region. She doesn't work. Her sons are schoolboys. Her father helped her to purchase a house but it needed a lot of renovation to be done before they could move to live there.

In 2016, with the generous financial support of VivaCell-MTS the house was entirely renovated.



Tavoush Region, Aygepar Village
Project Type - Half-built



30. *Darbinyan Family*

	Vardan Darbinyan	28 years old
Wife	Arev Anikyan	24 years old
Son	Hrach Darbinyan	3 years old
Daughter	Arpie Darbinyan	1-year-old

The Darbinyans live in Aygepar village of Tavoush region. In 2012, Vardan and Arev got married and lived in Tavoush village with Vardan's parents. In 2013, Vardan with his family moved to Aygepar village to work to care the family needs. Vardan and Arev lived in a rented house without basic housing conditions for three years.

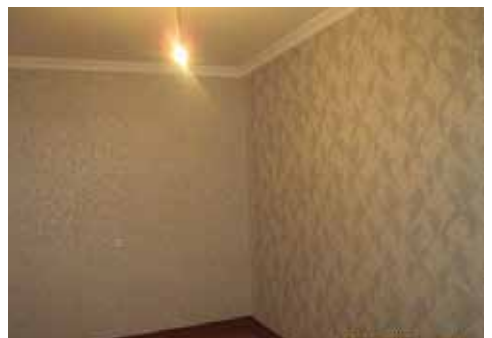
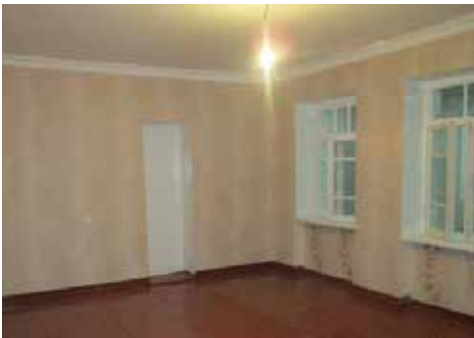
Vardan and Arev have two children. Vardan is a serviceman, Arev, the mother of the family works in the lo-

cal school.

"Having a house became a big dream for us. We were working but with this small income I couldn't even think about purchasing a house. We can't express our thankfulness for your generous support. Thank you so much," shared Vardan.



Tavoush Region, Aygepar Village
Project Type - Purchase



31. Asatryan Family

	Vazgen Zargaryan	46 years old
Wife	Anna Zargaryan	41 years old
Daughter	Lusine Zargaryan	18 years old
Son	Arthur Zargaryan	17 years old
Son	Vardan Zargaryan	14 years old
Daughter	Lilit Zargaryan	12 years old
Daughter	Viktoria Zargaryan	4 years old

The house the Asatryans live in is located in Choratan village of Tavush region. The house was built by Arsen's grandfather in the middle of the past century. In war time the roof of the family's house was damaged. The family grandfather, Ilyaz, tried to renovate it in 1980s, but it still continued leaking.

The family is a big one and so are the family needs. Ilyaz is busy with farming and all the family members help him with it. The income of the family

has never been enough to renovate the roof on their own.

"We have seen war. We have seen peace. We have never thought of leaving our village. When the roof of the house is strong and the walls are safe no enemy can force us to leave our home. Now, with your support that we replaced the roof of the house, we do not need anything," said the grandfather of the family, Ilyaz Asatryan.



Tavoush Region, Choratan Village
Project Type - Renovation



32. *Lazryan Family*

Marietta Lazryan 65 years old

The story of Marietta Lazryan is a sad one. She got married early and lived happily with her husband and two children, a daughter and a son.

The family lived in the borderline village of Choratan. When the war started, her husband was the first who went to fight for his land and to protect his family. He was a captain. It was a hard time not only for the Lazryans but for all Armenians.

One day Marietta learned that her husband couldn't escape from the trap set by enemy. After some time she got her husband's head in front of her house. Marietta's mother-in-law went mad after her son's horrifying death. A few years ago she passed away.

Marietta's only hope were her children and she continues living for them.

Now her children have their own families and live abroad. She works as a teacher in the local school.

"My life was as a horror film. I don't want to remember those days. The only thing that keeps me in this house is the memory of my happy life with my late husband. This house is the only place in the world that keeps me alive. I can understand my children; they couldn't stay inside these walls; so many sad memories live here. But I can't leave this house. It is more than a house for me. Last year the roof of my house started leaking and I couldn't do anything. I live alone and earn enough for living but it was never enough to renovate the roof. I am so thankful; without your help I would have never renovated it. Thank you," said Marietta



Tavoush Region, Choratan Village
Project Type - Renovation



33. Kalantaryan Family

	Kalantar Kalantaryan	59 years old
Wife	Shoghik Babayan	58 years old
Son	Armen Kalantaryan	26 years old

The Kalantaryan family of three lives in Choratan village of Tavoush region. The Kalantaryans have been living in an old house which was built by Kalantar's father in 1966. Because of the growing needs of the family and financial difficulties they couldn't renovate the house during many years.

Kalantar and Shoghik have three children. Their two daughters are already married. Now Kalantar and Shoghik live with their son, Armen. Kalantar is working in the village municipality and Shoghik is working in the local school. Armen is a student. It is

too difficult to renovate the house and pay for the education of their son at the same time.

Now, owing to the generous support of VivaCell-MTS, the family has already renovated the roof of their house and won't worry that it will leak during rainy weather.



Tavoush Region, Choratan Village
Project Type - Renovation



34. *Zargaryan Family*

	Vazgen Zargaryan	46 years old
Wife	Anna Zargaryan	41 years old
Daughter	Lusineh Zargaryan	18 years old
Son	Arthur Zargaryan	17 years old
Son	Vardan Zargaryan	14 years old
Daughter	Lilit Zargaryan	12 years old
Daughter	Viktoria Zargaryan	4 years old

The Zargaryans live in the village of Choratan, Tavoush region. Vazgen Zargaryan was born and grown in an old house built by his father in 1969. In 1997, Vazgen and Anna got married. They lived in Vazgen's paternal house. They have been trying to renovate the house, but couldn't finish it due to the growing needs of the extended family.

Vazgen and Anna have five children. Vazgen is working in the local school. Anna, the mother of the family, takes care of their youngest daughter, Vic-

toria. Lusineh and Arthur are studying at the university. Vardan and Lilit are pupils.

The family is also engaged in farming, but that wasn't enough to care the family needs and renovate the house in the meantime.

This year, finally they renovated the roof of their house owing to the partnership between VivaCell-MTS and Fuller Center for Housing Armenia.



Tavoush Region, Choratan Village
Project Type - Renovation



35. *Sharyan Family*

	Alik Sharyan	28 years old
Father	Samvel Sharyan	53 years old
Mother	Romela Mayilyan	53 years old
Grandfather	Garun Sharyan	89 years old
Grandmother	Marusya Sharyan	85 years old
Wife	Anush Chatutryan	29 years old
Son	Artyom Sharyan	5 years old
Son	Arman Sharyan	3 months old

The Sharyans' four generations live in Nerkin Karmiraghbyur village of Tavoush region. The house the Sharyans live in was built by Alik's grandfather in 1960s. In 1991, at war time, the house was damaged by enemy bombardments five times. The roof and the walls of the house were severely damaged.

"It was hard time for us to see the house, built by my father being dam-

aged so severely. We never gave up renovating our house. I hope one day my grandchildren will live in peace," said the father of the family Samvel.

Hopefully, now the family has done the renovation of the house and lives in decent housing conditions.



Tavoush Region, Nerkin Karmiraghbyur Village
Project Type - Renovation



36. *Adamyan Family*

	Armen Adamyan	55 years old
Wife	Olya Kamendatyan	55 years old
Son	Hayk Adamyan	30 years old
Son	Arsen Adamyan	32 years old
Daughter-in-law	Karine Galstyan	24 years old
Daughter-in-law	Mane Poghosyan	29 years old
Grandson	Armen Adamyan	3 years old
Grandson	Aram Adamyan	1 year old

The Adamyans are a family of eight. The house the family lives in was built by Armen's grandfather, Grigor in 1928. In 1965, Armen's father renovated the house, added rooms and since then they have not been able to do any renovation. The roof was already deteriorated and was leaking each time it rained.

With the growing number of family

members the expenses grew as well. Armen doesn't work. His son, Hayk works at police and Arsen works in the Ministry of Emergency Situations. Hopefully, the roof of their house is now replaced and they will be able to create decent housing conditions without fear that it will leak during rainy weather and damage all the renovation done.



Tavoush Region, Nerkin Karmiraghbyur Village
Project Type - Renovation



37. *Avagyan Family*

	Hrayr Avagyan	52 years old
Father	Vladimir Avagyan	83 years old
Brother	Hrachya Avagyan	54 years old
Wife	Karineh Grigoryan	49 years old
Daughter	Diana Avagyan	18 years old
Son	Hayk Avagyan	17 years old

The house the Avagyans live in was built by Hrayr's grandfather in 1961. In 1994, at wartime, the roof and half of the house got damaged by enemy bombardments. Hrayr and his brother did some reconstruction works, but could not go on due to lack of financial means.

For many years the family has been living without basic housing conditions; without a bathroom and a kitchen.

"Through years I have tried to de-

stroy the traces of war. But lack of finances was always a big problem. Now when the roof of our house is replaced we will try to do the inside renovation ourselves without worrying that the renovation will be damaged due to leakings. We are grateful for giving us a hand up," said Hrayr.

The entire family is engaged in farming. Hrayr also works in the village municipality. His father, Vladimir is 83 but is full of energy and helps his sons.



Tavoush Region, Nerkin Karmiraghtbyur Village
Project Type - Renovation



38. Sharyan Family

	Vardan Sharyan	39 years old
Wife	Anoush Lalayan	33 years old
Son	Artyom Sharyan	11 years old
Daughter	Zaruhi Sharyan	10 years old
Daughter	Naira Sharyan	6 years old

Vardan and Anoush were born and grew up in the borderline village of Nerkin Karmiraghbyur. After getting married in 2002 they lived in Vardan's parent's house; 10 people in a two-room house. After seven years Vardan's sister gave them her house as she was leaving abroad. After three years she returned, and Vardan with his wife and three children, had

to move again. This time Anoush's uncle gave them his house temporarily. "Though it is not safe to live in our border village we never think of leaving our home. My husband is a mercenary. After many years of moving from one house to another we couldn't even imagine that the day will come and we'll have a home. It's so difficult to live in someone else's house. It is terrible when you can't change anything and the only dream is to have a decent home to live in," said the mother of the family, Anoush.

Owing to the partnership between VivaCell-MTS and FCHA, a house was purchased for Sharyan family.



Tavoush Region, Nerkin Karmiraghbyur Village
Project Type - Purchase



39. *Chilingaryan Family*

	Levon Chilingaryan	27 years old
Father	Manvel Chilingaryan	50 years old
Mother	Gayaneh Kizilyan	49 years old
Grandfather	Vanik Chilingaryan	76 years old
Grandmother	Roza Chilingaryan	76 years old

Chilingaryan family lives in the border village of Paravakar, Tavoush region. Vanik, the 76-year-old grandfather of the family was born and raised in the same village. He was fighting in the first line when the 1991 war started. After eight years, when it was a relative peace, and Vanik was in the forest with his cows, a mine exploded and he got injured; he lost his leg. Vanik has five children. All of them are married and live separately, except his son Manvel and his family. Now the Chilingaryans are a family of five. Manvel lives abroad. He does seasonal work. Gayaneh, the

family mother, works in the village ambulance, and Levon, Vanik's young grandson is a teacher of physics in the local school.

Since 1965 the family has lived in the house which was built by Levon's grandfather. They had two damp rooms, no kitchen, no bathroom, no living conditions. Levon and his father have tried to add something new, they renovated the roof, and added another room, but couldn't finish it due to lack of housing conditions.

"Unfortunately, I can't help my family with building a home... but I want my children, our entire generation live in our village. I hope my grandchildren will live in a decent house... I couldn't provide my children with it, I want my Levon to live in a decent home," said grandpa Vanik.



Tavoush Region, Paravakar Village
Project Type - Half-built



40. Vardanyan Family

	Gevorg Vardanyan	51 years old
Wife	Nuneh Avagyan	48 years old
Daughter	Ani Vardanyan	27 years old
Son	Karlen Vardanyan	24 years old
Son	Karen Vardanyan	18 years old

Gomk is a small village in Vayots Dzor Province of Armenia. It seems like all the houses in the village were built in the same century; almost all houses are old with damaged roofs and mostly soil built walls.

The house the Vardanyans bought in 1996 was old too, though one of the few stone built ones. Year by year they have been trying to reconstruct/ renovate their old house; they built a kitchen, replaced the windows of the

house but could not go on with further renovation works. Replacing the roof was of urgent importance for the family as they could not do any other renovation before it.

“During rainy weather we did not know what to do. The entire house was damp caused by leaking, and the mold in the house became a real hazard for the entire family. Thank you for giving us a real hand-up,” said the family mother, Nuneh.



Vayots Dzor Region, Gomk Village
Project Type - Renovation



41. *Margaryan Family*

	Miran Margaryan	63 years old
Wife	Hasmik Hovasapyan	58 years old
Son	Gegham Margaryan	32 years old
Daughter-in-law	Suzanna Mkrtchyan	26 years old
Grandson	Mihran Margaryan	3 years old
Granddaughter	Milena Margaryan	1 year old

The Margaryan family of six lives in Gomk village of Vayots Dzor region. The house the family lives in Miran bought in 1989, when he moved with his family from nearby village of Zovuni. The house was old without a roof and lacking basic housing conditions. Miran has two sons and a daughter. Frunzik, the elder son, has his own family and lives separately. The daughter got married and lives abroad. The second son, Gegham is a

military officer and serves in Artsakh. The family works hard and earns enough for living but the income has never been enough to afford renovating the roof of the house.

“The major problem was the leaking roof. Now when the roof of our house is renovated we will be able to do the other part of renovation on our own. I’m so happy for the opportunity given by VivaCell-MTS. Thank you,” said the father of the family, Miran.



Vayots Dzor Region, Gomk Village
Project Type - Renovation



42. Tsapovyan Family

	Levon Tsapovyan	53 years old
Wife	Greta Nazaryan	52 years old
Son	Samvel Tsapovyan	33 years old
Son	Robert Tsapovyan	27 years old
Son	Aleksandr Tsapovyan	31 years old

Levon and Greta have three sons. Two of them have left abroad, Russia. The house the Tsapovyans live in is old. After the family got the house they didn't have a chance to renovate the roof. Greta works in the village municipality, and her husband is busy with farming. One of the three sons, Samvel, is a military officer. They all work hard but the income was never enough to renovate the house.

"My three sons should have been married now but our housing conditions did not allow it. We have three

rooms and and all of them got damp and even wet after rainy weather. The roof of the house was leaking. My two sons have gone abroad to earn a living and do some savings to renovate the house. Now when the roof of our house is renovated, my sons will go on with further renovation works on their own. Now we finally have a decent place to live in and my future grandchildren will be raised in a decent and healthy environment," said Greta.



Vayots Dzor Region, Gomk Village
Project Type - Renovation



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