Gratitude Report

VivaCell-MTS

Building Homes, Communities and a Homeland

2016
20 December, 2016

Mr. Ralph Yirikian  
General Manager  
VivaCell-MTS

Dear Mr. Yirikian,

This holiday season we are celebrating the 135th family served through our partnership in five years. Let me express my profound gratitude and appreciation for another successful year coming to an end.

The New Year is a time of great joy, and nothing gives us more joy than seeing the happy faces of Armenian families. We are blessed to be making a real difference in the lives of people in need, those who do not have a safe, comfortable and decent home.

The work we have done this year through the generous investment of VivaCell-MTS has brought happiness and laughter to the homes of 42 families from 25 communities of 10 regions of Armenia. 197 people will meet the New Year in their new built or renovated homes.

Reflecting on the successful year, I am pleased to share with you this gratitude report with the stories and before-after photos of all the families supported this year.

On behalf of me, my entire team and all the families supported please accept our gratitude and appreciation for the real difference made in the lives all these families and for the development of our communities.

With gratitude and best wishes for the holiday season,

Ashot Yeghiazaryan  
Fuller Center for Housing Armenia President
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<tr>
<th>FAMILY</th>
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VivaCell-MTS staff members, led by General Manager Ralph Yirikian, working hard with and for many Armenian families with the highest sense of corporate social responsibility helping the families to sooner finish the construction of their dream home.
The Hakobyan family of five lives in Agarak village of Aragatsotn region. The house the Hakobyans live was built in 1960 by Komitas’ father. There was a time when the house was big, bright and dry; a decent place for the growing family. During years the roof of the house deteriorated and started leaking making the entire house damp and moldy. Despite that the family is a hard working one, they couldn’t care the everyday family needs and renovate the roof of the house in the meantime.

Komitas and his sons are busy with cattle breeding. His wife, Knkush, helps them. Hasmik, Komitas’s daughter, is a student.

“It was a dream for my entire family to have a comfortable house. Despite that my family works day and night we couldn’t save enough money to renovate the roof because big expenses were needed. It doesn’t leak during rainy weather we can think of renovating other parts of our house and my sons can think of forming their own families,” said the family father, Komitas.
Aragatsotn Region, Agarak Village

Project Type - Renovation
After getting married, Norik and Sanam lived with Norik’s four brothers in the paternal house - nine people in a-three-room house. In 1995, Norik started building a soil house and moved to live there with his wife and three children. Now the elder son, Suren, is a student. The youngest son, Karen is a military. Their daughter is a pedagogue, but she does not work, she helps the family with farming.

“All my life I dreamed of a decent place for my children. But I could build only a-three-room soil house. So many years I have tried to add something... This year I started the construction of the other part of our house; I fortified the soil walls, added area for a kitchen and a bathroom, but could not finish the construction. I’m so happy now. Now my family has a home, a real home. Thank you so much,” said the father of the family, Norik.
Aragatsotn Region, Avan Village
Project Type - Half-built
The Safaryan family lives in Avan village of Aragatsotn Region. Vahe is a hardworking man and a young father of two charming children. As the family was growing, and Vahe’s brother, Vigen, wanted to marry and the space was small for two brothers to live in a house with their families, in 2014, Vahe bought a half-built house in the same village with only the walls built and the roofing done. Despite being a hard working family, their income was never enough to continue the construction of the half-built house. For 2 years the half-built house has served as a storage for animal grass.

Vahe is engaged in farming. His wife, Margarita, is a teacher in the village school.

“My entire family works like bees... Now I see how the new house becomes a castle for my son and his family,” said Gohar, the grandmother of the family.
Aragatsotn Region, Avan Village
Project Type - Half-built
4. Khachatryan Family

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<td>Julietta Ghukasyan</td>
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<td>Davit Khachatryan</td>
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</tr>
<tr>
<td>Martin Khachatryan</td>
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For 20 years Melkon, his wife and his two sons have lived in an 18 square meter metal container (domik) without a kitchen, a bathroom, running water and other necessities vital for living. After marriage Melkon and Julietta used to live with Melkon’s parents and his brother’s family - seven people in a-three-room house. After two years, the family got a metal container and moved to live separately. Their younger son was born in this metal container.

Melkon and his wife are hard working people. They are busy with farming. Their elder son, Davit, has already come back from army and the younger, Martin, just went to army when the family was included in the program.

“It’s so hard to raise children in a metal container. It was somehow easy when they were children, but the elder they become the harder it becomes with expenses. Nine years ago we started the construction of the house but couldn’t finish it. Now when my Martin comes back from army we’ll meet him in a new home,” said the mother of the family, Julietta.
Aragatsotn Region, Kakavadarzor Village
Project Type - Half-built
5. Avetisyan Family

Garegin Avetisyan      55 years old
Wife Evelina Avetisyan      47 years old
Son Babken Avetisyan      27 years old
Son Bagrat Avetisyan      26 years old
Son Boris Avetisyan              15 years old

Garegin and Evelina got married in the spring of 1988. The young family lived with Garegin’s parents, brothers and sister. After the earthquake of December 1988, the family house was damaged and the large family moved to live in a metal container (domik). After a year of living in a small metal container, the family started the construction of their house. They could build the fundament and several rows of walls and could not go on due to lack of financial means. A few years after, the big family received a house in the same village and Garegin’s parents, brothers and the sister moved to live there.

Garegin, his wife and sons stayed to live in the metal container. Garegin and his wife are busy with farming. Their elder son, Babken, is a military. Bagrat, the second son, has health problems and after graduating from school helps his parents. The youngest son, Boris is a school boy.

“The only wish I have is to have a home. Now, after many years of awaiting, I see a hope for a better future, nothing could make a family happier than the hope that they will live a deserving life,” shared the mother of the family, Evelina.
Aragatsotn Region, Zarinja Village
Project Type - Half-built
Avetisyan family of seven lives in Dvin village of Ararat region. For 20 years the family has lived in a metal container (domik). When Anahit and Aleksan got married they used to live with Aleksan’s parents - nine people in a-three-room house. After six years the family moved to a metal container without a kitchen, a bathroom and other basic necessities. The entire family is busy with farming. The family started building a house near their metal container four years ago, but the low income of the family didn’t allow them to finish it. Their elder son moved to Russia with his family last year because there was not enough space for all of them to live in that small area. “I remember the day when my elder son, Hayk, went to school from this metal container... each time it brings tears to my eyes.... Now he has his own family. I was so sad to see my son getting married without place for them to live in. Now when we have this beautiful house with lots of space for everybody they will come back. Thank you,” said the mother of the family, Anahit.
Ararat Region, Dvin Village
Project Type - Half-built
Verjaluys Asatryan and her two sons live in Dvin village of Ararat region. Verjaluys is 47, though she looks older. She had a hard life and each misfortune made a trace on her face. Asatryan family lived in the basement of a half-built house, which Arshaluys and her husband started building 22 years ago. Verjaluys got married in 1986. The couple used to live with her husband’s relatives; 10 people in a small house. After two years of hard work her husband could build only the basement and the family with their two years old son, Senik, moved to live in that damp basement.

Unfortunately, their two sons were born with health problems. Bagrat has problems with breathing. There is a tumor in his nose, which makes him feel terrible headaches. He has had one operation but it didn’t help.

In 2003, Verjaluys’s husband passed away, and Verjaluys had to cope with the difficulties of life alone. Verjaluys bakes bread for villagers, and Bagrat is busy with construction when his health allows it. This is the income of the family.

“My sons are elder now. I wish they could be healthy but... At least they would live in a decent house... I can’t express my gratitude in words...” hardly said Verjaluys in tears.
The Nersisyan family lives in the house built by Armen’s father in 1966. It was a house for a big family; Armen has two sisters and three brothers. Now they are all married and live separately.

Armen’s father passed away 10 years ago. A year ago, his mother passed away too. It was hard time for Armen, for his wife Mary and even for three children. The only breadwinner of the family was Armen who did not have a stable work. Thinking of renovating the house was only a dream.

“It’s so hard to live and to raise children in a place where there aren’t even basic housing conditions... it was even worse when the roof was always leaking making the house damp and moldy. Now that the roof of the house is replaced we will work hard to create decent housing conditions on our own,” said Mary, the family mother.
Armavir Region, Amasia Village

Project Type - Renovation
9. Gevorgyan Family

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<td>Azganoush Atoyan</td>
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<td>Daughter</td>
<td>Siranoush Gevorgyan</td>
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The Gevorgyan family of seven lives in Margara village of Armavir region. FCHA staff learned about the family from Azganush, Hovhannes’s wife, and went to Margara to meet and evaluate the possible collaboration. Upon arriving, all neighbors came and asked to assist the family with housing. The two young boys of Gevorgyan family were ready to build their house themselves if only someone could give them the building materials.

Hovhannes, the father of the family, is the only son of his parents. When Hovhannes and Azganoush got married in 2001, the young family lived in a two-room soil house with dirt floor, without a kitchen and a bathroom. The young couple could only do some concreting works in the old house, but could never complete the construction of the house. Hovhannes and Azganoush work hard and do their best to create decent housing conditions, but their salary was never
Armavir Region, Margara Village
Project Type - Half-built

enough. The three children of Gevorgyans are school kids and the youngest child, Siranoush, will go to school this year, in September.

“Many years ago, in 1987, my father started the construction of our house. I was young. After my children were born I continued the construction of the house, but couldn’t finish it. I grew up in a soil house. And I am happy my children won’t go through such difficulties,” said Hovhannes.
10. Yeghoyan Family

Mher Yeghoyan                  44 years old
Hermineh Yeghiazaryan          38 years old
Khachik Yeghoyan               21 years old
Lilit Yeghoyan                 19 years old

Sometimes it is unusual for us who have the blessings of a decent home to recognize that there are people who still live in a deteriorated wooden container…
The Yeghoyan family of 4; Mher, his wife, Hermineh, and their 2 children, a daughter and a son, live in a wooden container (domik) already 21 years. Mher, the family father, told us how harsh was their life. His right arm was injured twice, and now there are metals instead of bones.
The first time he was injured during the Artsakh war; he was captured by enemy and kept in prison with other 150 people. They tried to flee but the enemy chased them and only 30 survived. War brought endless sorrows to Mher and his family; it was that time he lost his youngest brother and many friends. He has many medals and he is a member of legendary “Arabo” brigade.
The second time his right arm was injured in peace time; he had been working on the land with a tractor when a heavy metallic part of the tractor fell on his arm.
Despite his weak state of health, Mher started building a home for his family. Being the only breadwinner of the family he could afford building only the walls and the ceiling in about 20 years and could not finish the construction. Hopefully, now their house construction is completed and they live in a decent home.
Dallakyan family of six lives in Vahan village, Gegharkunik region. The house was built by Vahagn’s grandfather in 1980s. More than 30 years the family hasn’t done any renovation in the house. The roof of the house was too old and was leaking during rainy weather.

“My family is a big one and thus are the family expenses. There is much renovation work to do but the roof renovation was of urgent importance as it was leaking during rainy weather. Thank you so much! Now we won’t worry that the house will get damp and moldy each time it rains,” said Vahagn.
Gegharkunik Region, Vahan Village

Project Type - Renovation
Ani and Valter got married in 1992. The young couple used to live with Valter’s parents and two brothers’ families; twelve people in a three-room house. After five years Valter’s father bought a land to build a house for his elder son, Valter. Unfortunately, he couldn’t finish even the fundament due to the sudden death. Valter, with his wife and children, moved to live in a metal container, domik. The 18 square meter domik did not have a kitchen, a bathroom; the two small rooms served as a bedroom, a hall and a kitchen at the same time.

“It’s already the seventeenth year we have been living in a domik. My daughter got married from domik and my elder son, Mushegh, went to the army from domik too. We are a hard working family but the family expenses were always so high that we could only care the everyday needs. I am so grateful, it’s like a dream for us,” said Ani, the mother of the family.
Gegharkunik Region, Varser Village

Project Type - Half-built
Due to the four-day war of April, 2016 there were two victims from Zolakar village of Gegharkunik region. One of them was the 19-year-old Davit. He was found in the middle of three tanks. The blue eyed hero was killed a few hours before the four-day war ended. Davit was the youngest in the family.

When FCHA team first visited the family it turned out to be the late Davit Hayrapetyan’s birthday and the 40th day of his death.

“He was brave enough to fight and to die as a hero. In our village there is no apricot tree but the one planted by Davit. I can’t find words to say anything. He was the light of our house...” hardly could say his mother, Marineh.

Several years ago the Hayrapetyans moved to live in a half-built house after living in a basement for many years. It was David’s dream to have a renovated house with light curtains. His father did it. He built a house of Davit’s dreams owing to the support of VivaCell-MTS and FCHA.
Gegharkunik Region, Zolakar Village

Project Type - Renovation
Vardanyan family lives in Geghashen village of Kotayk Region. The family of seven lives in a three-room house. Atom, his wife and two children live with Atom’s parents and brother. Atom’s brother could not get married as the space in the house was too small for two brothers to live together with their families.

Last year the family purchased a house in the same village, but there was no kitchen, no bathroom in the house, only the walls were built and the roofing done. Atom is a hardworking man but he does not have a stable work. The family is also engaged in farming, they grow tomato, potato, apricot...

“It’s already 15 years we have been dreaming of a house, but my husband’s salary was enough only for living... we could never save money to go on with the house construction. We are so happy that we’ll meet the New Year in our new and renovated home,” said the mother of the family, Kristine.
Garik and Meline got married in 2001. The young couple lived with Garik’s parents and three brothers - 10 people in a small house. In 2004, with the help of the brothers and relatives, the Margaryans bought a half-built house in the same village. Garik, his wife and two small children moved to live separately. Garik is a driver and Meline is a housewife. Year by year the hard working family father tried to somehow improve their housing conditions but the family income was never enough to complete it. The roof of the house was leaking each time it rained making the house damp and moldy.

“I am working hard to create decent housing conditions for my family, but replacing the roof was very expensive. When we bought the house, there were only the walls built and the roofing done. Now the roof and the bathroom of Margaryan family’s house is renovated and a heating system is installed owing to the generous financial support of VivaCell-MTS.
Kotayk Region, Geghashen Village
Project Type - Renovation
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<td>Granddaughter</td>
<td>Hasmik Grigoryan</td>
<td>3</td>
</tr>
<tr>
<td>Mkrtich Grigoryan</td>
<td></td>
<td>61</td>
</tr>
</tbody>
</table>

After Mkrtich and Hasmik got married in 1977, they moved to live in the house built by Hasmik’s grandfather. It was an old, soil built house. The young couple built a new house in the place of that one. They have two children, a son and a daughter. Both of them are married now and have their own families. Mkrtich’s son, with his wife and two children, live in the same house. The family tried to do some renovation works but couldn’t finish it. The asbestos roof of the house was old and was leaking when it was raining.

“We earn enough for living but not enough for doing large scale renovation at once. My grandchildren, as all children in the world, deserve to have a healthy environment and I’m so thankful you gave that chance of living in a decent home,” said Mkrtich.
Kotayk Region, Kamaris Village
Project Type - Renovation
17. Bektashyan Family

<table>
<thead>
<tr>
<th>Family Member</th>
<th>Name</th>
<th>Age</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mother</td>
<td>Varsenik Haroutyunyan</td>
<td>56 years old</td>
</tr>
<tr>
<td>Wife</td>
<td>Astghik Boshyan</td>
<td>25 years old</td>
</tr>
<tr>
<td>Breadwinner</td>
<td>Ashot Bektashyan</td>
<td>30 years old</td>
</tr>
</tbody>
</table>

The Bektashyans are a family of three, who live in Akhtala town, Lori region. Till 1991, the Bektashyans lived in a rented house in Shnogh village. In 1991, they got a temporary shelter from the municipality of Akhtala town and moved to live there without basic housing conditions. Since 1996 they have lived in that temporary shelter. In 1994, Ashot’s father passed away and it was even more difficult for the family to care the family needs and buy a house in the meantime. A few years ago Ashot’s sister, Nona, got married. Now Ashot lives with his wife and mother.

The breadwinner of the family is Ashot. He is working at Akhtala ore processing combine. The small income is hardly enough to keep the family.

“It has already become impossible to live in that temporary shelter. My dream was only to see my son married and happy with his family in his stone built house. The first dream came true, when my son got married. Now I can’t believe my second dream has come true. Finally, we will have our house with decent housing conditions. I can’t find words to express my happiness. I want to sincerely thank you for helping us and all the families who need your support,” shared Varsenik.
Lori Region, Akhtala Town
Project Type - Purchase
Matinyan family is from Stepanavan town of Lori region. Arman Matinyan lives in an old house with his parents, brother and sister. Arman and his brother have been trying to improve their housing conditions for a very long time. All seemed ineffective as the house got damaged during rainy weather, and the family could not afford replacing it.

The only breadwinners of the family are Arman and Artak. They are military contractors. Arman’s father, Ashot, has a second degree of disability and doesn’t work; he gets disability pension. Rouzanna, the mother of the family, is a housewife. Sona is a pupil.

This year the family has renovated the roof of their house owing to the support of VivaCell-MTS.
Lori Region, Stepanavan Town

Project Type - Renovation
The Sukiasyan family lives in the town of Stepanavan, Lori region. After the 1988 disastrous earthquake, Hovik with his family lived in a temporary shelter. In 2000, Hovik bought an unfinished house to complete its construction and move to live there, but couldn’t finish it due to the growing needs of the extended family.

Hovik and Margarita have three children. Hovik works in a military unit. Margarita, the family mother, takes care of their younger daughter. Lilit and Vigen are pupils.

This year finally they have finished their house construction owing to the partnership between VivaCell-MTS and Fuller Center for Housing Armenia.

“I was a dream to have our own house. For many years we have been trying to finish the construction, but couldn’t afford. And now my dream came true owing to your generous support. Thank you so much for helping us and God bless you for all the work you do,” shared Margarita.
Lori Region, Stepanavan Town
Project Type - Half-built
20-year-old Vladimir Melkonyan was one of more than 100 victims of four-day war in Artsakh in early April, 2016. After three months he could have been demobilized. He did not manage. Vladimir was the youngest son of Melkonyan family living in Gyumry city of Shirak Region.

Vladimir’s father, a volunteer who participated in the 1990s Artsakh War, died from diabetes in 1998. Svetlana, Vladimir’s mother, said her husband’s illness was a result of the war.

The Melkonyans live in a section of a two-story building in the railroad part of Gyumri. Vladimir’s elder brother, Samvel, got out of the army last year after serving in Ijevan, in Armenia, along the border with Azerbaijan. The two brothers hadn’t seen one another three years. After getting discharged, Samvel left abroad to find work. He wanted to earn money to welcome Vladimir in an appropriate way.

“He had been away for two months. But when he heard the news, Samvel rushed back,” said Svetlana. “We didn’t want Vladimir to go to the front but he wanted to serve in Karabakh.”

The government has allowed the family to add an adjacent unused room to the two rooms they now have. But the entire apartment was in need of repair. The family didn’t have the resources to renovate the apartment. Hopefully their house is now entirely renovated.
Shirak Region, Gyumri City
Project Type - Renovation
Roudik and Arpineh got married in 2007 and lived with Roudik’s parents and brother’s family in a small house for three years. Then they moved to live in Roudik’s aunt’s house who lived abroad.

The only breadwinner of the family is Roudik. Arpineh, his wife, does not work; she takes care of their children, who are already schoolchildren.

“I never thought the day will come when my family will have a home. It is like a miracle. I’m so thankful,” said the family father with a shaking voice.

Owing to the partnership between VivaCell-MTS and FCHA the house the family had been living temporarily was cardinally renovated. Now they have a new home with all the necessary housing conditions, with a kitchen, a bathroom and a place where two sisters will do their homeworks.
Shirak Region, Nahapetavan Village
Project Type - Half-built
The Nersisyan family lives in Saralanj village of Shirak region. Ovsanna with her two children and a sister lives in her parent’s house. The house was built in 1960s by Ovsanna’s father. Her three brothers are married and live separately. One of her brothers was killed during Afghan war. In 2005, her mother and two years later, her father passed away. Ovsanna and her sister stayed alone with two small children.

The sisters are busy with farming. They have cows. Mkhitar, Ovsanna’s son, will graduate from school this year. The house the family lives has three rooms. One of the rooms serves as a kitchen and a bathroom.

“We earn enough for living but can’t afford renovating the roof of the house to avoid leaking during rainy weather,” said Ovsanna.

Owing to the partnership between VivaCell-MTS and FCHA the roof of the house and the windows were replaced.
Shirak Region, Saralanj Village
Project Type - Renovation
23. Babayan Family

Narek Babayan 27 years old
Mother Gayaneh Babayan 61 years old

Narek and his mother live in Goris town of Syunik region. Narek is 27 years old. He works in a military base.

Ten years ago, his father and the 23-year-old brother passed away tragically; his father fell from the second floor of the construction site and his brother drowned in a basin. Narek has also a sister; she is married and lives in the same town.

“After losing my husband and son I didn’t want anything, life had no meaning for me. I did not want to live any more... But I could not continue that way. My son, Narek, has lots of dreams, he wants to form his own family. So I need to be strong to see my son’s happiness. It seems after so many sad pages life gives us an opportunity to go on and smile. My husband built our house but was not able to finish it. I’m so happy that soon my son will get married and will live in a house with decent housing conditions,” shared Gayaneh.
Syunik Region, Goris Town

Project Type - Renovation
24. Hasratyan Family

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Age</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wife</td>
<td>Nazeli Malintsyan</td>
<td>42 years old</td>
</tr>
<tr>
<td>Daughter</td>
<td>Armineh Hasratyan</td>
<td>21 years old</td>
</tr>
<tr>
<td>Son</td>
<td>Alik Hasratyan</td>
<td>20 years old</td>
</tr>
<tr>
<td>Son</td>
<td>Alen Hasratyan</td>
<td>14 years old</td>
</tr>
<tr>
<td>Vardan</td>
<td>Vardan Hasratyan</td>
<td>45 years old</td>
</tr>
</tbody>
</table>

Vardan is a military officer and serves in the army already 23 years. Being only 20 he got married in 1994. After marriage, the young couple used to live in different parts of Armenia due to Vardan’s job. The family rented a house in Sisian, in Kapan and in Ijevan towns, and then in the town of Vayk.

In 2002, the Hasratyans bought a half-built damaged house. They started the construction of the house during vacations little by little. It’s already the 14th year they have been building their house.

“We lived in many houses but nowhere we felt the warmth of having a safe roof. It was so hard to live without a home of your own. My children grew up with a feeling that soon they will have to leave the house and start to live in an other place. Today, my daughter studies in the University and my son is serving in the army. My second son is a student. I hope, very soon we’ll have a home of our own, the place where the family can live together,” said the family mother, Nazeli.
Syunik Region, Goris Town

Project Type - Half-built
Armen was born in a family of eight. The family lived in a small two-room house. Now Armen’s brothers and two sisters are married and live separately.

The house was old and damp without proper kitchen and a bathroom. All the windows of the house were old and it was very cold in autumn and in winter.

“Sometimes, it’s easier to build a house from fundament than to reconstruct it. I’m busy with farming and I earn enough to feed my family, but it isn’t enough to renovate the house. Renovating the kitchen, the bathroom and replacing the windows was of 1st priority. The other part I can do step by step on my own. I am so happy that my children will meet the New Year in more decent conditions,” said Armen.
Syunik Region, Khoznavar Village

Project Type - Renovation
The Ayvazyan family of three lives in Aygepar village of Tavoush region. Many years the Ayvazyans have lived with Ashot’s parents, grandmother and brother’s family in Movses village. In 2012, Ashot got married and moved to Aygepar village with his family. They lived in a rented house with very poor housing conditions. And since 2016 the family has been living in that house.

The only breadwinner of the family is Ashot. Tatevik doesn’t work. She takes care of their three-year-old daughter. The income of the family is Ashot’s salary and pension, which is hardly enough to care the family needs.

In 2016, a new house was purchased for them and now they can live in their decent home owing to the generous investment of VivaCell-MTS.
David and his wife Menik got married in 1987 and lived with David’s parents for seven years. Then the family moved to live in Russia. In 2009, they got back and lived in their relative’s house.

David and Menik have three daughters. Two of them are married. David is a colonel. Menik doesn’t work. Their youngest daughter, Liana, will graduate from school this year. The family income is only David’s salary.

“It’s hard and dangerous to live in a borderline village. In 2014, my youngest daughter, Liana, was at home and watched TV when the enemy’s bullet hurt her in her thigh. Even after it we don’t want to leave our village. I couldn’t even imagine the day will come and we’ll purchase that same house where the accident happened. Now my family has a home. We have renovated it and made it safe with the great support of Viva-Cell-MTS. I am so happy; we’ll never leave our home,” said the father of the family, David.
Tavoush Region, Aygepar Village
Project Type - Purchase
Koryun, with his wife Violetta and two sons, live in border village of Aygepar, Tavoush region. After marriage in 2004, the young family lived with Koryun’s parents and brother in a two-room apartment. Soon after the marriage the family rented an apartment. Many times the family had to move from one place to another. Koryun is a military officer. Violetta doesn’t work; she is busy with children.

“It was my dream to have a home and to raise my children in a place we would not have to leave. I have gone through many hardships in my life with the dream to have a decent home for my children... Now it is unbelievable that after so many years my children will live in a safe and healthy home. I’m so grateful,” said Violetta.

Owing to the housing program financed by VivaCell-MTS and implemented by Fuller Center for Housing Armenia, a house was purchased for the family in Aygepar village, and now they live in their decent home.
Tavoush Region, Aygepar Village
Project Type - Purchase
Narineh got married when she was 19. They had been living in Berd town of Tavush region with her husband in a rented apartment. Narineh’s husband did not have a permanent job and it was very difficult to raise two small children and rent a house. In 2008, the father of the family moved to Russia to find a job and did not come back.

Narineh, with her two sons, moved to live with her parents in Aygepar village of Tavoush region. She doesn’t work. Her sons are schoolboys. Her father helped her to purchase a house but it needed a lot of renovation to be done before they could move to live there.

In 2016, with the generous financial support of VivaCell-MTS the house was entirely renovated.
Tavoush Region, Aygepar Village
Project Type - Half-built
30. Darbinyan Family

<table>
<thead>
<tr>
<th>Name</th>
<th>Age</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vardan Darbinyan</td>
<td>28 years old</td>
</tr>
<tr>
<td>Arev Anikyan</td>
<td>24 years old</td>
</tr>
<tr>
<td>Hrach Darbinyan</td>
<td>3 years old</td>
</tr>
<tr>
<td>Arpie Darbinyan</td>
<td>1-year-old</td>
</tr>
</tbody>
</table>

The Darbinyans live in Aygepar village of Tavoush region. In 2012, Vardan and Arev got married and lived in Tavoush village with Vardan’s parents. In 2013, Vardan with his family moved to Aygepar village to work to care the family needs. Vardan and Arev lived in a rented house without basic housing conditions for three years.

Vardan and Arev have two children. Vardan is a serviceman, Arev, the mother of the family works in the local school.

“Having a house became a big dream for us. We were working but with this small income I couldn’t even think about purchasing a house. We can’t express our thankfulness for your generous support. Thank you so much,” shared Vardan.
The house the Asatryans live in is located in Choratan village of Tavoush region. The house was built by Arsen’s grandfather in the middle of the past century. In war time the roof of the family’s house was damaged. The family grandfather, Ilyaz, tried to renovate it in 1980s, but it still continued leaking.

The family is a big one and so are the family needs. Ilyaz is busy with farming and all the family members help him with it. The income of the family has never been enough to renovate the roof on their own.

“We have seen war. We have seen peace. We have never thought of leaving our village. When the roof of the house is strong and the walls are safe no enemy can force us to leave our home. Now, with your support that we replaced the roof of the house, we do not need anything,” said the grandfather of the family, Ilyaz Asatryan.
The story of Marietta Lazryan is a sad one. She got married early and lived happily with her husband and two children, a daughter and a son.

The family lived in the borderline village of Choratan. When the war started, her husband was the first who went to fight for his land and to protect his family. He was a captain. It was a hard time not only for the Lazryans but for all Armenians.

One day Marietta learned that her husband couldn’t escape from the trap set by enemy. After some time she got her husband’s head in front of her house. Marietta’s mother-in-law went mad after her son’s horrifying death. A few years ago she passed away.

Marietta’s only hope were her children and she continues living for them.

Now her children have their own families and live abroad. She works as a teacher in the local school.

“My life was as a horror film. I don’t want to remember those days. The only thing that keeps me in this house is the memory of my happy life with my late husband. This house is the only place in the world that keeps me alive. I can understand my children; they couldn’t stay inside these walls; so many sad memories live here. But I can’t leave this house. It is more than a house for me. Last year the roof of my house started leaking and I couldn’t do anything. I live alone and earn enough for living but it was never enough to renovate the roof. I am so thankful; without your help I would have never renovated it. Thank you,” said Marietta
Tavoush Region, Choratan Village

Project Type - Renovation
The Kalantaryan family of three lives in Choratan village of Tavoush region. The Kalantaryans have been living in an old house which was built by Kalantar’s father in 1966. Because of the growing needs of the family and financial difficulties they couldn’t renovate the house during many years.

Kalantar and Shoghik have three children. Their two daughters are already married. Now Kalantar and Shoghik live with their son, Armen. Kalantar is working in the village municipality and Shoghik is working in the local school. Armen is a student. It is too difficult to renovate the house and pay for the education of their son at the same time.

Now, owing to the generous support of VivaCell-MTS, the family has already renovated the roof of their house and won’t worry that it will leak during rainy weather.
Tavoush Region, Choratan Village
Project Type - Renovation
The Zargaryans live in the village of Choratan, Tavoush region. Vazgen Zargaryan was born and grown in an old house built by his father in 1969. In 1997, Vazgen and Anna got married. They lived in Vazgen’s paternal house. They have been trying to renovate the house, but couldn’t finish it due to the growing needs of the extended family.

Vazgen and Anna have five children. Vazgen is working in the local school. Anna, the mother of the family, takes care of their youngest daughter, Victoria. Lusineh and Arthur are studying at the university. Vardan and Lilit are pupils.

The family is also engaged in farming, but that wasn’t enough to care the family needs and renovate the house in the meantime.

This year, finally they renovated the roof of their house owing to the partnership between VivaCell-MTS and Fuller Center for Housing Armenia.
Tavoush Region, Choratan Village
Project Type - Renovation
The Sharyans’ four generations live in Nerkin Karmiraghbyur village of Tavoush region. The house the Sharyans live in was built by Alik’s grandfather in 1960s. In 1991, at war time, the house was damaged by enemy bombardments five times. The roof and the walls of the house were severely damaged.

“It was hard time for us to see the house, built by my father being damaged so severely. We never gave up renovating our house. I hope one day my grandchildren will live in peace,” said the father of the family Samvel. Hopefully, now the family has done the renovation of the house and lives in decent housing conditions.

<table>
<thead>
<tr>
<th>Father</th>
<th>Alik Sharyan</th>
<th>28 years old</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mother</td>
<td>Samvel Sharyan</td>
<td>53 years old</td>
</tr>
<tr>
<td>Grandfather</td>
<td>Garun Sharyan</td>
<td>89 years old</td>
</tr>
<tr>
<td>Grandmother</td>
<td>Marusya Sharyan</td>
<td>85 years old</td>
</tr>
<tr>
<td>Wife</td>
<td>Anush Chatutryan</td>
<td>29 years old</td>
</tr>
<tr>
<td>Son</td>
<td>Artyom Sharyan</td>
<td>5 years old</td>
</tr>
<tr>
<td>Son</td>
<td>Arman Sharyan</td>
<td>3 months old</td>
</tr>
</tbody>
</table>

The Sharyans’ four generations live in Nerkin Karmiraghbyur village of Tavoush region. The house the Sharyans live in was built by Alik’s grandfather in 1960s. In 1991, at war time, the house was damaged by enemy bombardments five times. The roof and the walls of the house were severely damaged.

“It was hard time for us to see the house, built by my father being damaged so severely. We never gave up renovating our house. I hope one day my grandchildren will live in peace,” said the father of the family Samvel. Hopefully, now the family has done the renovation of the house and lives in decent housing conditions.
Tavoush Region, Nerkin Karmiraghbyur Village

Project Type - Renovation
The Adamyans are a family of eight. The house the family lives in was built by Armen’s grandfather, Grigor in 1928. In 1965, Armen’s father renovated the house, added rooms and since then they have not been able to do any renovation. The roof was already deteriorated and was leaking each time it rained.

With the growing number of family members the expenses grew as well. Armen doesn’t work. His son, Hayk works at police and Arsen works in the Ministry of Emergency Situations. Hopefully, the roof of their house is now replaced and they will be able to create decent housing conditions without fear that it will leak during rainy weather and damage all the renovation done.
Tavoush Region, Nerkin Karmiraghbyur Village
Project Type - Renovation
The house the Avagyans live in was built by Hrayr’s grandfather in 1961. In 1994, at wartime, the roof and half of the house got damaged by enemy bombardments. Hrayr and his brother did some reconstruction works, but could not go on due to lack of financial means. For many years the family has been living without basic housing conditions; without a bathroom and a kitchen. “Through years I have tried to destroy the traces of war. But lack of finances was always a big problem. Now when the roof of our house is replaced we will try to do the inside renovation ourselves without worrying that the renovation will be damaged due to leakings. We are grateful for giving us a hand up,” said Hrayr. The entire family is engaged in farming. Hrayr also works in the village municipality. His father, Vladimir is 83 but is full of energy and helps his sons.
Tavoush Region, Nerkin Karmiraghbyur Village

Project Type - Renovation
Vardan and Anoush were born and grew up in the borderline village of Nerkin Karmiraghbyur. After getting married in 2002 they lived in Vardan’s parent’s house; 10 people in a-two-room house. After seven years Vardan’s sister gave them her house as she was leaving abroad. After three years she returned, and Vardan with his wife and three children, had to move again. This time Anoush’s uncle gave them his house temporarily. “Though it is not safe to live in our border village we never think of leaving our home. My husband is a mercenary. After many years of moving from one house to another we couldn’t even imagine that the day will come and we’ll have a home. It’s so difficult to live in someone else’s house. It is terrible when you can’t change anything and the only dream is to have a decent home to live in,” said the mother of the family, Anoush.

Owing to the partnership between VivaCell-MTS and FCHA, a house was purchased for Sharyan family.
39. Chilingaryan Family

<table>
<thead>
<tr>
<th>Father</th>
<th>Manvel Chilingaryan</th>
<th>50 years old</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mother</td>
<td>Gayaneh Kizilyan</td>
<td>49 years old</td>
</tr>
<tr>
<td>Grandfather</td>
<td>Vanik Chilingaryan</td>
<td>76 years old</td>
</tr>
<tr>
<td>Grandmother</td>
<td>Roza Chilingaryan</td>
<td>76 years old</td>
</tr>
</tbody>
</table>

Chilingaryan family lives in the border village of Paravakar, Tavoush region. Vanik, the 76-year-old grandfather of the family was born and raised in the same village. He was fighting in the first line when the 1991 war started. After eight years, when it was a relative peace, and Vanik was in the forest with his cows, a mine exploded and he got injured; he lost his leg. Vanik has five children. All of them are married and live separately, except his son Manvel and his family. Now the Chilingaryans are a family of five. Manvel lives abroad. He does seasonal work. Gayaneh, the family mother, works in the village ambulance, and Levon, Vanik’s young grandson is a teacher of physics in the local school.

Since 1965 the family has lived in the house which was built by Levon’s grandfather. They had two damp rooms, no kitchen, no bathroom, no living conditions. Levon and his father have tried to add something new, they renovated the roof, and added another room, but couldn’t finish it due to lack of housing conditions.

“Unfortunately, I can’t help my family with building a home... but I want my children, our entire generation live in our village. I hope my grandchildren will live in a decent house... I couldn’t provide my children with it, I want my Levon to live in a decent home,” said grandpa Vanik.
Tavoush Region, Paravakar Village

Project Type - Half-built
40. Vardanyan Family

Gomk is a small village in Vayots Dzor Province of Armenia. It seems like all the houses in the village were built in the same century; almost all houses are old with damaged roofs and mostly soil built walls. The house the Vardanyans bought in 1996 was old too, though one of the few stone built ones. Year by year they have been trying to reconstruct/renovate their old house; they built a kitchen, replaced the windows of the house but could not go on with further renovation works. Replacing the roof was of urgent importance for the family as they could not do any other renovation before it.

“During rainy weather we did not know what to do. The entire house was damp caused by leaking, and the mold in the house became a real hazard for the entire family. Thank you for giving us a real hand-up,” said the family mother, Nuneh.
Vayots Dzor Region, Gomk Village

Project Type - Renovation
The Margaryan family of six lives in Gomk village of Vayots Dzor region. The house the family lives in Miran bought in 1989, when he moved with his family from nearby village of Zovuni. The house was old without a roof and lacking basic housing conditions. Miran has two sons and a daughter. Frunzik, the elder son, has his own family and lives separately. The daughter got married and lives abroad. The second son, Gegham is a military officer and serves in Artsakh. The family works hard and earns enough for living but the income has never been enough to afford renovating the roof of the house.

“The major problem was the leaking roof. Now when the roof of our house is renovated we will be able to do the other part of renovation on our own. I’m so happy for the opportunity given by VivaCell-MTS. Thank you,” said the father of the family, Miran.
Vayots Dzor Region, Gomk Village

Project Type - Renovation
Levon and Greta have three sons. Two of them have left abroad, Russia. The house the Tsapovyan family lives in is old. After the family got the house they didn’t have a chance to renovate the roof. Greta works in the village municipality, and her husband is busy with farming. One of the three sons, Samvel, is a military officer. They all work hard but the income was never enough to renovate the house.

“My three sons should have been married now but our housing conditions did not allow it. We have three rooms and and all of them got damp and even wet after rainy weather. The roof of the house was leaking. My two sons have gone abroad to earn a living and do some savings to renovate the house. Now when the roof of our house is renovated, my sons will go on with further renovation works on their own. Now we finally have a decent place to live in and my future grandchildren will be raised in a decent and healthy environment,” said Greta.
Vayots Dzor Region, Gomk Village

Project Type - Renovation
OWING TO THE GENEROUS SUPPORT OF

VIVAcell MTS

42 FAMILIES - 197 PERSONS
IN 25 COMMUNITIES
OF 10 REGIONS OF ARMENIA
WERE SUPPORTED THROUGH
DECENT HOUSING
Thank You!