Gratitude Report

to VivaCell-MTS

2019
Building Homes, Communities and a Homeland
18 December, 2019

Dear Mr. Ralph Yirkian,

I am writing to once again express my deepest gratitude for the generous investment of VivaCell-MTS. This year, 46 families in need of decent housing benefited from that support. And it’s my pleasure to share with you this report with before and after photos of all families supported.

Altogether, in 8 years, the lives of 208 families of different communities of all regions of Armenia changed irrevocably.

Substandard housing is one of the primary reasons that makes families move abroad. Almost none of the families we have supported during these years has left Armenia and this is a proof that the partnership has a positive influence on decreasing emigration in Armenia.

We believe that strong families are the building blocks of strong communities and of a strong nation. Since 2008 the Fuller Center for Housing Armenia (FCHA) has supported 822 families to build or renovate their homes. And this success was also possible owing to the generous support of VivaCell-MTS.

Once again accept our deepest gratitude and appreciation,

Regards,
Ashot Yeghiazaryan
<table>
<thead>
<tr>
<th>N</th>
<th>Region</th>
<th>Community</th>
<th>Family</th>
<th>Members</th>
<th>Project Type</th>
<th>Construction Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Aragatsotn</td>
<td>Dvtasheh</td>
<td>Vardanyan</td>
<td>6</td>
<td>Renovation</td>
<td>1 000 000</td>
</tr>
<tr>
<td>2</td>
<td>Aragatsotn</td>
<td>Kakavdzor</td>
<td>Grigoryan</td>
<td>5</td>
<td>Renovation</td>
<td>1 000 000</td>
</tr>
<tr>
<td>3</td>
<td>Aragatsotn</td>
<td>N. Bazmaberd</td>
<td>Manukyan</td>
<td>6</td>
<td>Renovation</td>
<td>1 000 000</td>
</tr>
<tr>
<td>4</td>
<td>Aragatsotn</td>
<td>Parpi</td>
<td>Knyazyan</td>
<td>3</td>
<td>Half-built</td>
<td>3 500 000</td>
</tr>
<tr>
<td>5</td>
<td>Aragatsotn</td>
<td>Ashtarak Town</td>
<td>Ghazaryan</td>
<td>5</td>
<td>Half-built</td>
<td>3 000 000</td>
</tr>
<tr>
<td>6</td>
<td>Aragatsotn</td>
<td>Tatul</td>
<td>Antonyan</td>
<td>7</td>
<td>Renovation</td>
<td>1 000 000</td>
</tr>
<tr>
<td>7</td>
<td>Aragatsotn</td>
<td>Zovasr</td>
<td>Farhadyan</td>
<td>5</td>
<td>Renovation</td>
<td>1 200 000</td>
</tr>
<tr>
<td>8</td>
<td>Ararat</td>
<td>Ararat Town</td>
<td>Vatyan</td>
<td>4</td>
<td>Purchase</td>
<td>3 500 000</td>
</tr>
<tr>
<td>9</td>
<td>Ararat</td>
<td>Lusashogh</td>
<td>Aramyan</td>
<td>7</td>
<td>Half-built</td>
<td>3 500 000</td>
</tr>
<tr>
<td>10</td>
<td>Ararat</td>
<td>Masis</td>
<td>Grigoryan</td>
<td>6</td>
<td>Half-built</td>
<td>3 700 000</td>
</tr>
<tr>
<td>11</td>
<td>Ararat</td>
<td>Mrgavet</td>
<td>Mheryan</td>
<td>5</td>
<td>Half-built</td>
<td>3 200 000</td>
</tr>
<tr>
<td>12</td>
<td>Ararat</td>
<td>Noyakert</td>
<td>Hunanyan</td>
<td>4</td>
<td>Half-built</td>
<td>3 500 000</td>
</tr>
<tr>
<td>13</td>
<td>Armavir</td>
<td>Armavir Town</td>
<td>Gasparyan</td>
<td>2</td>
<td>Renovation</td>
<td>1 000 000</td>
</tr>
<tr>
<td>14</td>
<td>Armavir</td>
<td>Mrgastan</td>
<td>Hasoyan</td>
<td>4</td>
<td>New Home</td>
<td>3 500 000</td>
</tr>
<tr>
<td>15</td>
<td>Armavir</td>
<td>Taronik</td>
<td>Kamalyan</td>
<td>5</td>
<td>Purchase</td>
<td>3 500 000</td>
</tr>
<tr>
<td>16</td>
<td>Gegharkunik</td>
<td>Tsovak</td>
<td>Ghandilyan</td>
<td>5</td>
<td>Renovation</td>
<td>1 800 000</td>
</tr>
<tr>
<td>17</td>
<td>Gegharkunik</td>
<td>Tsovak</td>
<td>Ghandilyan</td>
<td>4</td>
<td>Renovation</td>
<td>1 000 000</td>
</tr>
<tr>
<td>18</td>
<td>Gegharkunik</td>
<td>Tsovinar</td>
<td>Ter-Sahakyan</td>
<td>6</td>
<td>Half-built</td>
<td>3 500 000</td>
</tr>
<tr>
<td>19</td>
<td>Gegharkunik</td>
<td>Vahan</td>
<td>Kirakosyan</td>
<td>4</td>
<td>Renovation</td>
<td>1 000 000</td>
</tr>
<tr>
<td>20</td>
<td>Kotayk</td>
<td>Geghard</td>
<td>Gasparyan</td>
<td>4</td>
<td>Half-built</td>
<td>3 200 000</td>
</tr>
<tr>
<td>21</td>
<td>Kotayk</td>
<td>Mayakovski</td>
<td>Nersisyan</td>
<td>8</td>
<td>Renovation</td>
<td>1 000 000</td>
</tr>
<tr>
<td>22</td>
<td>Kotayk</td>
<td>Mayakovski</td>
<td>Muradyan</td>
<td>4</td>
<td>Half-built</td>
<td>3 800 000</td>
</tr>
<tr>
<td>Region</td>
<td>Community</td>
<td>Name</td>
<td>Type</td>
<td>Cost</td>
<td></td>
<td></td>
</tr>
<tr>
<td>--------------</td>
<td>--------------------</td>
<td>-------------------</td>
<td>---------</td>
<td>----------</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Kotayk</td>
<td>Mayakovski</td>
<td>Mkrtchyan</td>
<td>8</td>
<td>Renovation</td>
<td>1 000 000</td>
<td></td>
</tr>
<tr>
<td>Kotayk</td>
<td>Saralanj</td>
<td>Khachatryan</td>
<td>4</td>
<td>New Home</td>
<td>3 900 000</td>
<td></td>
</tr>
<tr>
<td>Lori</td>
<td>Gyulagarak</td>
<td>Sukiasyan</td>
<td>7</td>
<td>Renovation</td>
<td>1 000 000</td>
<td></td>
</tr>
<tr>
<td>Lori</td>
<td>Spitak Town</td>
<td>Sahakyan</td>
<td>5</td>
<td>Half-built</td>
<td>3 000 000</td>
<td></td>
</tr>
<tr>
<td>Lori</td>
<td>Stepanavan Town</td>
<td>Manukyan</td>
<td>5</td>
<td>Purchase</td>
<td>3 500 000</td>
<td></td>
</tr>
<tr>
<td>Lori</td>
<td>Vanadzor City</td>
<td>Mkhitaryan</td>
<td>4</td>
<td>Purchase</td>
<td>3 500 000</td>
<td></td>
</tr>
<tr>
<td>Shirak</td>
<td>Gyumri City</td>
<td>Hovhannissyan</td>
<td>6</td>
<td>Half-built</td>
<td>2 442 000</td>
<td></td>
</tr>
<tr>
<td>Shirak</td>
<td>Gyumri City</td>
<td>Stepanyan</td>
<td>5</td>
<td>Renovation</td>
<td>1 500 000</td>
<td></td>
</tr>
<tr>
<td>Shirak</td>
<td>Gyumri City</td>
<td>Tadevosyan</td>
<td>6</td>
<td>Half-built</td>
<td>3 300 000</td>
<td></td>
</tr>
<tr>
<td>Shirak</td>
<td>Gyumri City</td>
<td>Galoyan</td>
<td>7</td>
<td>Purchase</td>
<td>3 500 000</td>
<td></td>
</tr>
<tr>
<td>Shirak</td>
<td>Gyumri City</td>
<td>Yedigaryan</td>
<td>5</td>
<td>Half-built</td>
<td>3 500 000</td>
<td></td>
</tr>
<tr>
<td>Syunik</td>
<td>Akhlatyan</td>
<td>Minasyan</td>
<td>4</td>
<td>Half-built</td>
<td>3 950 000</td>
<td></td>
</tr>
<tr>
<td>Syunik</td>
<td>Khndzoresk</td>
<td>Pandunts</td>
<td>5</td>
<td>Renovation</td>
<td>1 300 000</td>
<td></td>
</tr>
<tr>
<td>Syunik</td>
<td>Tegh</td>
<td>Zeynalyan</td>
<td>7</td>
<td>Renovation</td>
<td>1 000 000</td>
<td></td>
</tr>
<tr>
<td>Tavush</td>
<td>Aygepar</td>
<td>Sargisyan</td>
<td>2</td>
<td>Renovation</td>
<td>1 000 000</td>
<td></td>
</tr>
<tr>
<td>Tavush</td>
<td>Dovegh</td>
<td>Kirakosyan</td>
<td>4</td>
<td>Half-built</td>
<td>3 500 000</td>
<td></td>
</tr>
<tr>
<td>Tavush</td>
<td>Koti</td>
<td>Janvelyan</td>
<td>6</td>
<td>Renovation</td>
<td>630 000</td>
<td></td>
</tr>
<tr>
<td>Tavush</td>
<td>Paravaqar</td>
<td>Bulghadaryan</td>
<td>7</td>
<td>Renovation</td>
<td>1 000 000</td>
<td></td>
</tr>
<tr>
<td>Tavush</td>
<td>Paravaqar</td>
<td>Chilingaryan</td>
<td>6</td>
<td>Half-built</td>
<td>3 400 000</td>
<td></td>
</tr>
<tr>
<td>Tavush</td>
<td>Paravaqar</td>
<td>Bulghadaryan</td>
<td>4</td>
<td>Renovation</td>
<td>1 000 000</td>
<td></td>
</tr>
<tr>
<td>Tavush</td>
<td>Paravaqar</td>
<td>Mardanyan</td>
<td>5</td>
<td>Purchase</td>
<td>3 500 000</td>
<td></td>
</tr>
<tr>
<td>Tavush</td>
<td>Paravaqar</td>
<td>Brutyan</td>
<td>6</td>
<td>Half-built</td>
<td>3 900 000</td>
<td></td>
</tr>
<tr>
<td>Vayots Dzor</td>
<td>Aghavnadzor</td>
<td>Babayan</td>
<td>3</td>
<td>Half-built</td>
<td>4 000 000</td>
<td></td>
</tr>
<tr>
<td>Vayots Dzor</td>
<td>Zaritaph</td>
<td>Tumanyan</td>
<td>7</td>
<td>Half-built</td>
<td>3 500 000</td>
<td></td>
</tr>
</tbody>
</table>

**Total**

- **Regions**: 10
- **Communities**: 35
- **Families**: 46
- **People**: 237
- **Total Cost**: 114,223,000
The Vardanyan family of six lives in Davtashen village of Aragatsotn region. Vahagn lives with his wife, mother, and sons in his parents’ house. He lives there since birth.

Now, his sons were growing up in the same house. The roof of the house was damaged and needed renovation. Due to lack of financial means, the family couldn’t start the renovation.

The income of the family are Hakob’s and Gagik’s salaries. Vahagn’s mother, Farfur is a pensioner.

The Vardanyans were included in the housing program of VivaCell-MTS and the Fuller Center for Housing Armenia, and now they have finished the renovation of the roof.
Aragatsotn Region, Kaqavadzor Village

Grigoryan Family

Project Type: Renovation

<table>
<thead>
<tr>
<th>Name</th>
<th>Relationship</th>
<th>Age</th>
</tr>
</thead>
<tbody>
<tr>
<td>Margar Grigoryan</td>
<td>Wife</td>
<td>57 years old</td>
</tr>
<tr>
<td>Maro Shekikyan</td>
<td>Son</td>
<td>54 years old</td>
</tr>
<tr>
<td>Emin Grigoryan</td>
<td>Daughter-in-law</td>
<td>33 years old</td>
</tr>
<tr>
<td>Lida Asatryan</td>
<td>Granddaughter</td>
<td>28 years old</td>
</tr>
<tr>
<td>Iren Grigoryan</td>
<td>Granddaughter</td>
<td>6 years old</td>
</tr>
</tbody>
</table>

The Grigoryan family lives in Kaqavadzor village of Aragatsotn region. Margar lives with his wife, son, daughter-in-law, and granddaughter. His three daughters got married and live separately. The family have lived in the house since 1990. They moved there after marriage. The roof of the house was in a bad condition. The house has never been renovated before. The broken roof caused other problems making the walls damp.

Margar does construction works but the income was only enough to take care of the daily needs of the family. They are also engaged in cattle breeding.

The Grigiryans were included in the housing program of VivaCell-MTS and the Fuller Center for Housing Armenia. The family has renovated the roof and have better living conditions.
Aragatsotn Region, N. Bazmaberd Village
Manukyan Family
Project Type—Renovation

Mihran Manukyan 56 years old
Wife Araks Asatryan 46 years old
Son Serob Manukyan 25 years old
Daughter Anahit Manukyan 24 years old
Daughter Mariam Manukyan 19 years old
Son Gevorg Manukyan 12 years old

The Manukyan family lives in Nerkin Bazmaberd village of Aragatsotn region. The family consists of six members. Mihran lives with his wife and their four children.

The roof of the house is damaged and needs renovation but due to financial difficulties the family could not afford to renovate it. The income of the family was barely enough to meet everyday household issues and care family’s needs. Mihran is a pensioner. The family is also engaged in cattle-breeding and farming.

“The roof of the house needed renovation but unfortunately, we couldn’t afford to start the works because of lack of financial means. With your help we have renovated the roof, and we are really grateful,” said Mihran.
The Knyazyan family of three lives in Parpi village of Aragatsotn region. After marriage, Sergo with his wife had to move into a metal container. They couldn’t live in Sergo’s parents’ house as Sergo’s brothers with their families lived there and there wasn’t enough space for everyone.

Sergo and his family lived in the metal container for almost 20 years. The metal container was in a miserable condition. There were no basic facilities for living: no kitchen, no bathroom. After moving into the container, Sergo started building a new house but couldn’t afford to finish it. He was able to build only the walls of the house.

The income of the family is Sergo’s and Sargis’ salaries. Sergo’s wife, Karmleh is a pensioner.

“Both my son and I work hard to solve our housing problems. But we were only able to take care of the daily needs of the family. We lived there lacking basic conditions. Thank you for the support, which was really vital for us” said Sergo.
The Ghazaryan family lives in Ashtarak town of Aragatsotn region. They moved there from Zovasar village. In 2013, Nver bought a semi-constructed building. A year later, he bought a metal container and put it near the half-built house, so they could live there and build the house at the same time. The family lived there for five years. During those years, Nver did some works in his house. He did the roofing, the inner walls and installed old windows. After that, the family moved to the half-built house and has lived there since then.

Nver does construction works abroad. His wife, Lilik is engaged in farming. The family receives a benefit due to their social insecurity. Nver’s mother, Jema is a pensioner. “When I bought the semi-constructed building there was nothing there, just the walls. I build inside walls and did floor concreting. But due to financial difficulties I wasn’t able to continue the construction works. Now, my family lives in a beautiful house with all necessities. Thank you!” said Nver.
The Antonyan family of seven lives in Tatul village, Aragatsotn region. Ashot lives in his parents old house with his family. The house was cold and damp, as the roof was old, and during the rainy weather they didn’t know how to keep the house from becoming damp.

Ashot and Gohar have two children. Their daughter is married and lives separately. Their son, Kamo, is also married and lives with them. Ashot and Kamo are drivers and work hard to care the family needs.

Gohar has 1st degree of disability, Kamo has 3rd degree of disability. The income is the pension for disability, Ashot’s and Kamo’s salary which are not stable.

“I have three small grandchildren who need more care, warmth. Thank you for giving us a real hand up,” said Ashot.
The Farhadyan family of 5 lives in Zovasar village of Aragatsotn region. Kirakos lives with his mother and siblings. They live in Kirakos’s parents’ house. The family purchased the house in 2002 and added a kitchen to it. They started to renovate their home but couldn’t afford to finish the renovation due to financial difficulties. The bathroom and the kitchen need to be renovated. The house needed inside renovation works as well.

The income of the family is Kirakos’ and Gayane’s salaries. Kirakos works for Electric Networks and Gayane works as a teacher. They receive a pension because of single parenting. The family is also engaged in farming and cattle breeding.

In 2019, the Farhadyan family was included in VivaCell-MTS and the Fuller Center for Housing Armenia’s housing program.

“We tried to renovate our house. We could add the kitchen and do the concreting of the floor but there was still a lot of work to be done. Now, with your help, we could carry on the construction of our home,” said Kirakos.
Armen Vatyan            41 years old
Wife            Zhenya Avetisyan 37 years old
Daughter        Varduhy Vatyan   15 years old
Son             Gor Vatyan        11 years old

The Vatyan family lives in Ararat town of Ararat region. Armen lives with his wife and children. They lost their house and had to rent another one. They rented a house for a year. Because of financial and health problems the family couldn’t afford to purchase or build a house. Armen is a war veteran. He was injured in 1997.

The income of the family is Armen’s and Zhenya’s salaries. Armen also receives disability support and military pension.

In 2019, with the support of VivaCell-MTS and the Fuller Center for Housing Armenia, the Vatyan’s purchased a decent house to live in.
Ararat Region, Lusashogh Village
Aramyan Family
Project Type-Half-Built

<table>
<thead>
<tr>
<th></th>
<th>Name</th>
<th>Age</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manuk Aramyan</td>
<td>56 years old</td>
<td></td>
</tr>
<tr>
<td>Wife</td>
<td>Arpik Aramyan</td>
<td>51 years old</td>
</tr>
<tr>
<td>Son</td>
<td>Aram Aramyan</td>
<td>31 years old</td>
</tr>
<tr>
<td>Daughter-in-law</td>
<td>Gohar Mikaelyan</td>
<td>26 years old</td>
</tr>
<tr>
<td>Daughter</td>
<td>Arpine Aramyan</td>
<td>8 years old</td>
</tr>
<tr>
<td>Granddaughter</td>
<td>Elen Aramyan</td>
<td>5 years old</td>
</tr>
<tr>
<td>Grandson</td>
<td>Davit Aramyan</td>
<td>1-year-old</td>
</tr>
</tbody>
</table>

The Manukyan family of seven lives in Lusashogh village of Ararat region. In 1995, Manuk’s family left the house of his parents and moved into a metal container. They lived there for 1.5 years, then Manuk built a small building with one room, and they lived there for almost 3 years. In 2018, the family added other rooms to the building. But they couldn’t afford to continue the construction works due to financial difficulties. They lived without basic conditions in a half-built house. The house needed inside renovation works. The ceiling needed to be done partially.

“The house where we live now is in a miserable condition. 7 years ago, Aram and I got married and since then we have been living here. The house has nothing but the walls; no bathroom, no kitchen. We have 3 children under eighteen, and I only wished we could carry on the renovation works and had a decent home for our children to live in,” said Gohar.
The Gevorgyan family lives in Masis village, Ararat region. They lived in a basement without basic housing conditions. Gevorg lived in his parents’ house with parents and a brother. But the house was too small for the growing family, and they moved to live in the basement of the house. Though there weren’t any proper conditions, they had to continue to live and raise their children there.

A few years ago, Gevorg purchased a piece of land and started to build their own house, but he could build only the walls and the ceiling. The only breadwinner of the family is Gevorg, and the income was not much to keep the family and build a house in the meantime.

“We needed support to finish our house construction as we couldn’t afford to do by our own means. Your support was vital for us. Thank you,” said Lusine.
The Mheryan family lives in Mrgavet village of Ararat region. They live in a metal container for almost 12 years. After marriage, they lived with Samvel’s parents in their house for a year. Then, the family had to move into the metal container. The metal container where they lived is in a miserable condition -- no bathroom, no kitchen. The container consists of a small room, which is divided into two parts. Tehmineh’s father started to build a new house but it remained unfinished. He died in a car accident. Samvel and Tehmineh carried on the construction works but they were able to build only the walls and the roof of the house. The income of the family is Samvel’s salary. The family is engaged in farming. They also receive a benefit for social insecurity.

“We have been building the house for almost 7 years. We work hard but still couldn’t afford to finish the construction works. There weren’t basic living conditions in the metal container. I am so happy, that still can’t believe it is a reality,” said Tehmineh.
Varduhy Kocharyan lives in Noyakert village of Ararat region. She lives with her children in a half-built house. Her husband passed away in 2014. They have been living in a semi-constructed house for 13 years. After five years of living there, Varduhy purchased a half-built house. The place they live in lacked basic conditions. There was neither a bathroom nor a kitchen. The roof was also in a poor condition.

Varduhy has three children, Samvel, Hasmik and Lilit. Hasmik and Lilit are schoolchildren. Samvel has just returned from the army.

Varduhy works at a bakery. The family receives benefit due to their social insecurity and Varduhy’s husband’s death. “We have changed so many places of residence before moving into this half-built house. All I desired was a decent and comfortable home with simple facilities for my children. Now I can’t belive we have a decent home to live in. Thank you!” said Varduhy.
Hayarpi Sargsyan lives in Armavir town of Armavir region with her husband, Arman. The roof of the house where they live was damaged. During rainy seasons, the house became damp and damaged the walls. The roof needed renovation but the family’s income was not enough to start the construction works.

The income of the family is Hayarpi’s salary. She is the only breadwinner of the family and hardly can earn to care the daily needs of the family.

In 2019, with the support of VivaCell-MTS and the Fuller Center for Housing Armenia, Hayarpi and Arman were be able to renovate the roof of their home.

“Our help was so vital, and we are so grateful. Now we’ll live under the safe roof and the house will be protected,” said Hayarpi.
<table>
<thead>
<tr>
<th>Name</th>
<th>Age</th>
</tr>
</thead>
<tbody>
<tr>
<td>Suren Hasoyan</td>
<td>42 years old</td>
</tr>
<tr>
<td>Wife</td>
<td>Zarinah Jangiryan 35 years old</td>
</tr>
<tr>
<td>Daughter</td>
<td>Diana Hasoyan 18 years old</td>
</tr>
<tr>
<td>Son</td>
<td>Zorik Hasoyan 13 years old</td>
</tr>
</tbody>
</table>

The Hasoyan family lives in Mrgastan village of Armavir region. Suren, with his wife and children, live in a metal container for almost 8 years. After marriage, they lived in Suren’s parents’ house. The family consisted of 12 people. There wasn’t enough space for everyone, and Suren’s family had to move into the metal container. The metal container has only one small and gloomy room, which is used as a bedroom, a sitting room and even a bathroom.

Suren has a mental issue, schizophrenia. He has a second degree of disability.

“Of course, the decision of moving into the container was difficult to make, but we had no choice. When we just moved, we had nothing. There wasn’t running water, and we were taking some water from our neighbors. Thanks to your support, now we live in a decent home with all necessities,” said Zarinah.
The Kamalyan family lives in Taronik village of Armavir region. The family lived in a metal container without basic conditions for almost 20 years. Due to financial difficulties, they couldn’t afford to build or purchase a new home. Living in terrible conditions, the family has always dreamed of a decent home with all the necessary facilities. The family works hard. They are engaged in cattle breeding and farming. Misak’s son, Serzhik is in the army.

In 2019, with the help of VivaCell-MTS and the Fuller Center for Housing Armenia the Kamalyan’s dream of having own home became a reality. Now they have a comfortable and decent place to live in.
Armen Ghandilyan lives in Tsovak village of Gegharqunik region. He lives with his wife, mother, and sons in his parents' house. The house, in which the family lived, was very old. The roof of the house was damaged and needed renovation. Over the years, Armen could add a bathroom and a kitchen to their house but the construction remained unfinished.

Armen’s sons are in the army. Armen is a war veteran. He receives a disability support pension. His mother, Vardanush is a pensioner.

In 2019, the Ghandilyans were included in the housing program of VivaCell-MTS and the FCHA and now, the family lives in a house with improved conditions.
The Ghandilyan family of four lives in Tsovak village of Gegharquunik region. Almost 8 years ago, the family purchased a house but they have never lived there because of the roof problem. They lived in Hamlet’s parents’ house, 10 people under the same roof. The house which Hamlet purchased needed renovation. The roof of the house was damaged.

The income of the family is Hamlet’s military pension. They are also engaged in farming and cattle breeding.

In 2019, the Ghandilyan family was included in the housing program of VivaCell-MTS and the Fuller Center for Housing Armenia. Finally the family lives in a house with a safe roof.
For almost 10 years the family has lived in a half-built house. Before that, they lived in the basement of Mher’s parents’ house. The house was overcrowded, so, in 2009, Mher started building a new home for his family but due to health and financial problems, he couldn’t afford to finish the construction works. The family moved into a semi-constructed house, and since then they have been living there. They were able to build only the walls, the ceiling, and some parts of the house, so they could live there. The income of the family is Anania’s salary. He is a military serviceman. Susanna does temporary works in the village. The family is also engaged in farming.

“My father-in-law started to build our home but it remained unfinished. We could only build some parts of the home. I believed that one day my family would live in a decent house, and now with the support of FCHA and Viva-Cell-MTS, our dream became true,” said Anna.
<table>
<thead>
<tr>
<th></th>
<th>Name</th>
<th>Age</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wife</td>
<td>Asya Torosyan</td>
<td>46 years</td>
</tr>
<tr>
<td>Son</td>
<td>Sirak Kirakosyan</td>
<td>19 years</td>
</tr>
<tr>
<td>Son</td>
<td>Sevak Kirakosyan</td>
<td>18 years</td>
</tr>
</tbody>
</table>

Kamo Kirakosyan, with his family, lives in Vahan village of Gegharquunik region. The roof of the house where they live was very old and needed renovation. In 1994, the roof of the house was damaged. Kamo tried to repair it but couldn’t afford to renovate completely. He was only able to cover the damaged parts of the roof but still, it was not enough to protect the home from becoming damp.

The income of the family is Kamo’s and Asya’s salaries. Kamo works at a court and his wife is a teacher of English. They are also engaged in cattle breeding.

In 2019, the Kirakosyans were included in the housing program implemented by VivaCell-MTS and the Fuller Center for Housing Armenia. Now, the family lives in a renovated house.
Khachatur Gasparyan 27 years old
Wife           Nara Rostomyan 26 years old
Son           Mkhitar Gasparyan   4 years old
Daughter       Angela Gasparyan    1-year-old

The Gasparyan family of four lives in Geghard village of Kotayk region. Khachatur, with his wife and children, lives in his parents’ house, together with his brothers; eight people in a three room house. Three years ago, the Gasparyans started to build a house for their elder brother, Khachatur, but, due to financial difficulties they couldn’t afford to finish the construction works. He was able to build the walls and the roof of the house.

The income of the family is Khachatur’s salary. He works in a gas station.

“It’s already the third year, we have been trying to finish the construction of our house and to move to live there. My husband’s salary is hardly enough to care everyday needs. Hopefully, now we live in a decent home, thank you,” said Nara.
The Nersisyan family of eight lives in Mayakovski village of Kotayk region. Meruzhan lives with his parents, wife, children, and brother in his parents’ house. The house is old. It has never been renovated before. The roof of the house was in a bad condition and needed renovation. Due to the lack of financial means and health problems, they could not afford to solve the housing problems. Meruzhan’s father, Janik has a disability.

The income of the family is Meruzhan’s and Paylun’s salaries. Meruzhan works on a farm, and Paylun works in a greenhouse. Janik is a pensioner.

“We work diligently but it’s hard to take care of the daily needs of the large family and the housing problems at the same time. Now, with your support, we have finally renovated the roof of our home,” said Meruzhan.
Petros Muradyan 29 years old
Mother Tegush Mirzoyan 55 years old
Wife Lida Mkrtchyan 23 years old
Son Davit Muradyan 2 years old

Petros Muradyan lives in Mayakovski village of Kotayk region. He lives with his mother, wife and son. His father passed away. The family moved from one rented house to another for over 10 years. Before that, they lived in Petros’ grandparents’ house with his uncle’s family. The family was growing and there wasn’t enough space for Petros’ family.

In 2006, the family started building a new house but it remained unfinished. Since then, they could only build the walls of the house.

“I work hard to solve my family’s needs but we don’t have enough resources to finish the construction works. My mother is engaged in farming. I help her when I am not at work. I used to do this with my father when he was alive... I am very grateful to the Fuller Center for Housing Armenia and VivaCell-MTS for the great support. I am happy that my son will grow up in a decent home,” said Petros.
Rubik, with his family, lives in Mayakovski village of Kotayk region. The house in which the family lives is very old. It is Rubik’s parents’ house. In 1975, the family could reconstruct it but the roof was still in a bad condition. They couldn’t do the renovation of the roof due to the lack of financial means. The income of the family is Rubik’s and his son’s, Hrach’s salaries. They do construction works. Rubik and Piruza also receive a pension.

“Our family is large, so we couldn’t think of the roof renovation. We needed to take care of everyday household issues. Now with your support we finally could do the renovation and have a safe roof over our head,” said Piruza.
Armen Khachatryan, with his family, lives in Saralanj village of Kotayk region. It’s already 19 years the family lived in a metal container without basic living facilities. Before that, they lived with Armen’s parents and brothers with their own families, 22 people in a house. Last year, the family started the construction of their dream home but it remained unfinished due to financial and health difficulties.

Armen and Anna have two sons, Albert and Suren. Suren has lived all his life in a metal container; he was born and grew up there. Having an own home was a dream for the 14-year-old boy. Anna, the mother of the family, has serious health problems; she is ill with throat cancer.

The income of the family is Albert’s salary; he is a courier-driver. They are also engaged in cattle breeding and farming.

In 2019, the Khachatryan family was included in the housing program of VivaCell-MTS and the Fuller Center for Housing Armenia. The construction of the long-awaited home is finished and they live in a decent home.
The Sukiasyan family from Gyulagarak village, Lori region, has been living in a damp and cold basement for years. Their wish to live a decent life was left unfulfilled when the 1988 earthquake stroke. It became nearly impossible to build a home even after many years following the disaster. For three decades, the Sukiasyans’ son, Arman, together with his parents and sisters, and later with his wife and children, went through many hardships. He has tried to take steps, but with the lack of financial means, he could not do that; the walls of the semi-constructed building were left under the old and deteriorating roof. The weather in the region is damp and rainy and damaged whatever remained in the house. Living in it was dangerous with the walls completely moldy.

“I wouldn’t handle this if I tried alone. Thanks to the support, we replaced the roof in 4 days. I am glad my children are under a safe roof. Now I may feel that we live a decent life,” said Arman.
Sahakyan family of five lives in Spitak city of Lori region. Seryozha with his parents and a brother lived in his parents house before the disastrous earthquake happened. During the earthquake the house was destroyed and Seryozha’s father and brother died. Marine stayed with her son alone with many difficulties. They had to move to a temporary shelter.

Seryozha married and now lives with his wife, mother and two children. During years, Seryozha tried to rebuild his parents’ house but couldn’t afford it.

“It is so hard to raise two small children in a temporary shelter where there are no basic conditions. My husband works hard but it is difficult to keep a family and build a house at the same time. We needed your support to finish our house construction, as we were not able to do on our own. You gave my children an opportunity to live a decent life. Thank you,” said Lyuba.
The Jaghinyan family of 5 lives in Stepanavan town of Lori region. Armine lives with her sons and daughters. Her husband passed away. The family lived in an old house that was almost 60 years old and was in danger of demolition. Before that, they lived in Armine’s father-in-law’s house but they had to sell the house due to lack of financial means. The house lacked basic housing conditions.

The income of the family is the pension that Armine receives for her children due to single parenting. Armine’s elder son, Arman is a contract serviceman. The family also receives a benefit due to their social insecurity.

In 2019, thanks to the partnership between VivaCell-MTS and the Fuller Center for Housing Armenia, the Jaghinyan family purchased a new house and will live in a safe and comfortable home.

“In our old house, we didn’t feel at home, we didn’t feel safe. The house was damp and semi-demolished. It could collapse any time. We are happy to get rid of those conditions. Now, with your support, we have purchased a new home with all the facilities. Thank you,” said Armine.
Armen Mkhitaryan lives in Vanadzor city of Lori region. For many years Arman’s family was deprived of the happiness of having their own home. They rented a house in Vanadzor. Arman and Natalya have two children, Arayik and Yana. The family had to overcome many problems in life. In addition to the housing problem, Arman’s son, Arayik has health problems as well; he has a 1st degree of disability. The income of the family was hardly enough to care the daily needs of the family. The family receives a benefit for their children and Arayik receives a disability support pension. Arman works as a waiter in a restaurant.

In 2019, the Mkhitaryan family was included in the housing program of VivaCell-MTS and the Fuller Center for Housing Armenia. The family purchased a new home.

“My income was only enough to take care of household and health issues. We spent most of it to get medicine for my son. We couldn’t think of getting a new home, but now, with your support, the dream of having a home became a reality,” said Arman.
Armen Hovhannisyan with his family lives in Gyumri city of Shirak region. The family lives in the house, which was purchased almost 20 years ago and has never been renovated before. The home needed inside renovation works. The bathroom and the kitchen were in poor condition. The flooring also needed to be renovated. But the Hovhannisyans didn’t have enough financial means to start the renovation. Armen’s mother, Lusik, has a 3rd degree of disability.

The income of the family is Armen’s military pension and Lusik’s disability support pension. Olya works in a restaurant and Armen is a taxi driver.

Now the Hovhannisyans are included in the housing program implemented by VivaCell-MTS and the FCHA, and have already finished the renovation of their home.
Artur Stepanyan  57 years old
Wife             Nune Stepanyan  51 years old
Daughter         Manik Petrosyan  29 years old
Grandson         Samvel Petrosyan  5 years old
Grandson         Meruzhan Petrosyan  3 years old

The Stepanyan family has gone through many hardships in their lives. After the 1988 earthquake, Artur and Nune got married and lived in a metal container for 3 years. In 1993, they moved into the house and have been living there since then. But the house needed renovation. The bathroom lacked simple facilities.

Arthur’s and Nune’s son, Meruzhan, was killed during the April war in Nagorno-Karabakh. Nune has a 3rd degree of disability. Both Arthur and Nune work at school. Nune receives a disability support pension. Arthur receives a military pension. They also receive a pension for their son’s death.

In 2019, owing to the partnership between VivaCell-MTS and the Fuller Center for Housing Armenia, the Stepanyan family started the renovation of their home.
Kristina Tadevosyan lives in Gyumri city of Shirak region. She lives with her mother-in-law and children in a metal container. Her husband’s family has been living in a metal container after the 1988 earthquake. Almost eight years ago, Kristina got married and also moved there. Kristina’s husband has serious health issues. He is abroad for treatment. The metal container where the family lived consisted of two small and cold rooms. There weren’t any living conditions there. In 2012, they purchased a semi-constructed house. There weren’t able to continue the construction. The house had only the walls, the roof and the windows.

“Mornings were the worst. It was so cold in the morning. I was trying to make warmer in the metal container but it didn’t help much. My father helps us to do the construction works of our home. I am so happy now that my family got rid of the metal container, and we live in a decent home,” said Kristina.
Rosa Galoyan had to overcome many hardships in her life. After the death of her first husband, she remained with two children in despair. Now Rosa is married to Gagik, who was also a single parent. They live with five children in a rented house.
The family lived in a one-room house provided by the municipality, which lacked basic living conditions. But the roof of the house collapsed, and they had to move into a rented house.
The income of the family is Gagik’s salary. He works abroad as a cook. Rosa receives a pension due to the death of her first husband and benefit for children. But still, the income was not enough to build or purchase a house.
“We couldn’t buy a house on our own. There were lots of difficulties besides the housing problem. My daughter and I both have health problems. She has to use the medicine every day, and I just had an operation. Now, with your help, my dream became a reality,” said Roza.
The Yedigaryan family lives in Gyumri city of Shirak region. Tamara lives with her son, daughter-in-law, and grandchildren. Since the 1988 earthquake, they have been living in a metal container. Murad, Tamara’s son, has serious health problems. He has a 3rd degree of disability. Tamara lost two of her sons; one of them during the earthquake and the other died during the war in Nagorno Karabagh. With the help of the Ministry of Defense of Armenia they could purchase a house but it was in a bad condition. The income of the family is Murad’s disability support pension and the pension, which Tamara receives due to his son’s death. The family also receives benefit due to their social insecurity.

“The earthquake, we had to move into the metal container. During the years, we created simple living conditions, as much as it was possible in a metal container. Now, with your help we have a home, and it is a blessing for us. Thank you so much,” said Marine.
The Minasyan family lives in Akhlatyan village of Syunik region. After the death of his wife, Vladik remained to live with his three sons in a half-built house. The semi-constructed house was built in 1991 by Vladik. Before that, Vladik lived in his parent’s house with his brother’s family. After marriage, they had to move into the half-built house. Vladik and his sons live there since then.

The semi-constructed house lacks basic facilities. There was neither a bathroom nor a kitchen. The roof of the house was very old and needed renovation. The house also needed inside renovation works.

Vladik and Hayk are mathematics teachers at a school. Vladik is a pensioner. “My father started to build our home but he couldn’t afford to finish the construction works. He installed old windows and built an old roof so we could live here. There was a lot of work to be done inside the house. But we weren’t able to do it ourselves due to lack of resources. Owing to the help of the Fuller Center for Housing Armenia and VivaCell-MTS the dream of having a decent home became a reality for our family,” said Hrach.
Garik Pandunts, with his wife, children and mother, lives in Kndzoresk village of Syunik region. They live in Garik’s parents’ house. The house was very old. The doors, the windows, and the bathroom were in a bad condition. Almost 10 years ago they could do some repair works but the income was not enough to renovate the doors and the windows of their home. Garik’s son, Narek is in the army.

The income of the family is Knarik’s salary. She is a teacher in a musical school. Amalia is a pensioner. Garik is engaged in cattle breeding and farming.

In 2019, owing to the partnership between VivaCell-MTS and the Fuller Center for Housing Armenia, the Pandunts family replaced the doors and the windows of their home, also they renovated the kitchen and the bathroom.
Sasun Zeynalyan's large family lives in Tegh village of Syunik region. The family has nine members. The house where they live is Sasun’s parent’s house. Sasun has been living there since birth. Now his grandson and granddaughters live there. Sasun lives in this house with his wife, son and grandchildren. Sasun's daughter with her daughter also lives with them.

The house was very old and needed renovation. As the roof of the house was damaged, and the ceiling and floor were made of wood, it became damp in the house during rainy weather.

The income of the family is Sasun’s benefit. Gevorg is also engaged in cattle breeding.

“We are engaged in cattle breeding and this is the only income of our family. We don’t have irrigation water to be engaged in farming. My son, Gevorg also looks after others’ cattle. We are truly grateful for your help,” said Sasun.
Tatyana Sargisyan 54 years old
Son Mikhayil Sargisyan 19 years old

Tatyana and Mikhayil Sargisyan, mother and son, live in Aygepar village of Tavush region. They moved to Armenia from Baku in 1990. Since then, they have lived in a one-room apartment, which was in a poor condition. The bathroom needed renovation. Due to financial and health problems, the family couldn’t afford to start the renovation.

The income of the family is Tatyana’s and Mikhayil’s salaries. Mikhail has a disability but he still works and helps the family.

In 2019, with the support of VivaCell-MTS and the Fuller Center for Housing Armenia, the Sargisyan family started the renovation of their apartment.

“We spend a lot on healthcare. After moving from Baku, we started living in a one-room apartment. We couldn’t afford to start the renovation. There was a lot of work to be done inside the home. Now, with your support, we replaced the windows and did some renovation works,” said Tatyana.
Koryun Kirakosyan 38 years old
Wife Meri Shahnazaryan 33 years old
Son Samvel Kirakosyan 12 years old
Son Gor Kirakosyan 7 years old

Koryun and his family live in Dovegh village of Tavush region. Koryun and Mari have two children, Samvel and Gor. It is almost eight years the family lives in a basement. There are no basic living conditions. Before moving into the basement, they lived with Koryun’s parents but the house was overcrowded, and Koryun’s family had to move. Two years ago, Koryun purchased a semi-constructed house and started to build a new home for his family. He worked hard but still couldn’t complete the construction. The house needed inside renovation work.

Koryun does construction works. His wife, Meri does temporary works in the village. They are also engaged in cattle breeding.

“We lived with my parents, brothers and their families in their house. After marriage, we had to move. The basement where we lived was in a very bad condition. When I purchased the half-built house there were just the empty walls. I did some works; added windows and did concrete. Having our own home was a dream for us, but with your help, we have finished the construction and now live in a decent home,” said Koryun.
The Janvelyan family of 6 lives in Koti village of Tavush region. Arshavir lives with his wife, son, daughter-in-law and granddaughters. They live in an old house, which was purchased in 2018. Before that, the family lived in Arshavir’s parents’ house. The family was hardly able to purchase the home but they couldn’t afford to renovate it. The roof of the house is damaged and needs renovation.

The income of the family is Arshavir’s and Arsen’s salaries. They are also engaged in cattle breeding and farming.

“When we purchased our house the roof was in a poor condition. Years after, the situation got even worse. Due to the hails and the heavy rains the roof was broken. We couldn’t afford to renovate it on our own. Now, with your support, we did the renovation and have a safe roof over our heads,” said Arshavir.
Ashot Bulghadaryan lives in Paravaqar village of Tavush region with his wife, children, and parents. The roof of the house, in which the family lived, was damaged and in a miserable condition. It needed renovation. But due to financial difficulties, they could not afford to renovate it.

Ashot is engaged in farming and cattle breeding. In 2019, the Bulghadaryan family was included in the current year’s program of VivaCell-MTS and the Fuller Center for Housing Armenia, and the family renovated the roof of their home.

“The roof of our home was in terrible condition. During rainy weather, it became damp inside the home. Due to lack of finances, I wasn’t able to start the renovation works. Now with your support, we have finished the construction of the roof. We are very grateful,” said Ashot.
Hakob Chilingaryan 30 years old
Father   Hrachya Chilingaryan  82 years old
Wife     Liana Manucharyan  20 years old
Brother  Viktor Chilingaryan  47 years old
Niece    Davit Chilingaran  18 years old
Niece    Astghik Chilingaryan 11 years old

The Chilingaryan family lives in Paravaqar village of Tavush region from the 1930s. Hakob lives with his father, wife, brother, and nieces. The house where the family lives consisted of two parts; the one was very old, and the other part was built by the family almost 6 years ago. There was neither a bathroom nor a kitchen in the house. The house needed inside renovation works. The income of the family is Viktor’s salary. He is a contractual military serviceman. He receives a benefit for his children as well. Hakob’s father, Hrachya is a pensioner. The family is also engaged in cattle breeding and farming. Hakob had to leave his job in the military service due to health problems.

“Almost 6 years ago, we started the construction works of our house. We lived here without simple facilities; no bathroom, no kitchen. We did not have any opportunity to renovate our home. But now, owing to VivaCell-MTS and Fuller Center for Housing Armenia support, we did the construction works and live in a decent home,” said Liana.
Israel Bulghadaryan and his family live in Paravaqar village of Tavush region. After marriage, they lived together with Israel’s parents’ in their home for almost 7 years. Then the family purchased a very small home and moved into it. During years, they added rooms to their house. The family lived there for almost 23 years without basic conditions. There was neither a bathroom nor a kitchen. The house needed inside renovation works too. Israel’s son, Martik has a second degree of disability.

The income of the family is Israel’s salary. He is a contractual military serviceman. Martik receives disability support pension as well. They are also engaged in farming.

In 2019, the Bulghadaryans were included in the current year’s housing program implemented by VivaCell-MTS and Fuller Center for Housing Armenia.
## Tavush Region, Paravaqar Village

**Mardanyan Family**

**Project Type:** Purchase

<table>
<thead>
<tr>
<th>Name</th>
<th>Age</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kamo Mardanyan</td>
<td>34 years old</td>
</tr>
<tr>
<td>Wife</td>
<td>Nune Ghevondyan</td>
</tr>
<tr>
<td>Son</td>
<td>Artyom Mardanyan</td>
</tr>
<tr>
<td>Son</td>
<td>Alen Mardanyan</td>
</tr>
<tr>
<td>Daughter</td>
<td>Vika Mardanyan</td>
</tr>
</tbody>
</table>

Kamo Mardanyan with his wife and children live in Paravaqar village of Tavush region. After marriage, they rented a house and lived there for almost 8 years. Then, the house, which they rented, was sold and the family had to move into Kamo’s parents’ home. As Kamo’s brother got married there was not enough place for them. Due to financial difficulties, Kamo wasn’t able to build or purchase a home for his family.

The income of the family is Kamo’s salary; he works as a contractual military serviceman. The family is engaged in cattle breeding and farming. They also receive benefit for their children.

“Kamo’s parents’ house was too small for all of us. It had two small rooms. After Kamo’s brother marriage, there wasn’t space for us. We slept on the floor. Now, the dream of having our own decent home became a reality. We are very thankful,” said Nune.
The Brutyan family of six lives in Paravaqar village of Tavush region. The house was old and the bathroom was in a bad condition. Manvel did some repair works almost 10 years ago but there was still a lot of work to be done inside the house. The house was damaged during the April war in 2016. The foundation of the house needed to be fastened.

The income of the Brutyan family is Zhora’s and Roza’s pensions. They are also engaged in farming. Manvel built a greenhouse and is going to build another one. The family also receives a benefit for their children.

“It was almost 10 years ago that we could do some renovation at our home. In 2016, when the house was damaged, it turned out that the foundation of the house is not strong. We work hard but can earn only to solve the daily needs of the family. Now with the help of the VivaCell-MTS and the Fuller Center for Housing Armenia, we have finished the construction works and strengthen the foundation of our home,” said Manvel.
Vayots Dzor Region, Aghavnadzor Village
Babayan Family
Project Type-Half-Built

Artsrun Babayan 31 years old
Mother Sona Babayan 62 years old
Brother Alik Babayan 39 years old

The Babayan family lives in Aghavnadzor village of Vayots Dzor region. Artsrun lives with his mother and brother in their parents’ house. The house where they live is in a miserable condition. The house needed inside renovation works. The walls and flooring are very old. The bathroom and the kitchen are also in poor condition and need renovation. Simple living facilities seem like a dream for the family. Artsrun’s brother, Alik, has a disability; he was injured in a swimming pool in 2006. Alik needed a wheelchair ramp near their house.

The income of the family are Artsrun’s and Alik’s salaries. They both work for the Ministry of Emergency Situations of Armenia. Alik receives a disability support pension. The family is also engaged in cattle breeding and farming.

“Our home is very old. A lot of work needs to be done inside the house. My brother needed a special ramp for his wheelchair. Despite the hard work we couldn’t afford to renovate the home on our own. Your help is vital for us. Thank you!” said Artsrun.
The Tumanyan family of seven lives in Zaritap village of Vayots Dzor region. Karen lives with his parents, wife and children. The house where the family lives is Karen’s parents’ house. The house was small for the growing family. Karen’s father added a building next to their home, but the construction remained unfinished. He was able to build only the walls and the ceiling of the building. The house needed inside renovation works too. There were no bathroom and kitchen. The roof and the flooring of the house were old and damaged.

“The expanded part of the house that my father built was intended to be a bathroom and a kitchen. We were able to build only the walls and the ceiling. There was also a lot of work to be done inside the old part of our home. But the income was enough only for solving household problems and to care the daily needs of the family,” said Karen.
Owing to the generous support of VivaCell MTS, 46 families, 237 people from 35 communities of 10 regions of Armenia were supported through decent housing.
Thank You!
53 Armen Tigranyan st., Apt. 26, Yerevan 0037, Armenia

Tel: +374 10 24 23 48

E-mail: fcarmenia@fcharmenia.org

www.fcharmenia.org